

Many customers are expecting to complete their conversions in 2007. If your organization is planning to deploy FedLine Direct, the time to start planning is today. Communications sent to CI customers in the fourth quarter of 2006 provided information about how to begin. If you haven't already, please indicate your interest in starting the first "plan and prepare" step by contacting your District's designated Customer Contact Center (CCC) at the following numbers below:

Atlanta, Boston, Chicago, Kansas City, New York and Philadelphia Federal Reserve Districts:
(888) 881-6700

Cleveland, Dallas, Minneapolis, Richmond, San Francisco and St. Louis Federal Reserve Districts:
(800) 769-3265

The Federal Reserve Banks offer a range of access solutions to meet the diverse needs of financial institutions. FedLine Direct and FedLine CommandSM are the newest additions to the Federal Reserve's suite of access solutions and offer flexible, unattended access to critical payments services. Among the other electronic access offerings are FedLine Advantage, an attended solution that offers Web-based access to Federal Reserve payment and information services, and FedLine Web, which provides attended Web-based access to Federal Reserve information services only. For more information, visit the Access Solutions section of www.frbservices.org.

Save time by ordering savings bond forms online

Good news for 2007: Savings bond agents can now order frequently used savings bond forms from the U.S. Dept. of the Treasury's Bureau of the Public Debt using any Internet-connected computer 24 hours a day, seven days a week.

For the fastest service, many forms can be downloaded in PDF format. Some forms are interactive, which allows agents to complete them easily, straight from their computers.

The Treasury's new, convenient Web application also allows savings bond agents to submit online requests for paper forms by mail—simply by typing in their name, address, ABA number and the number of forms requested for fast delivery. Many paper forms can be ordered in bulk, with most mail orders filled in approximately one week.

The forms accessible on the new site include those most commonly used by savings bond agents and their customers, including:

- Purchase application forms
- Claims, payment and reissue forms
- Gift certificates
- Deceased owner forms
- Pamphlets and brochures

To order savings bond forms today, visit <https://www.treasurydirect.gov/FO/BPDLogin?application=fo>. For more information, contact your servicing Treasury Retail Securities Site in either Pittsburgh at (800) 245-2804 or in Minneapolis at (800) 553-2663. To locate the site that handles savings bond transactions in your region, visit www.treasurydirect.gov/FC/FCGateway?site=indiv&app=sav.

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