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The Federal Reserve Banks are committed to delivering payments and information services via secure platforms. We continually strive to maintain high standards for the reliability of our FedLine® access solutions. Common with security best practices of industry leaders, we regularly evaluate and enhance the security technology components used to access our services.

Future FedLine User Authentication Enhancements

In response to customer feedback and in an effort to more effectively and securely deliver our services, the FedLine user authentication process will be upgraded over the next few years. The Federal Reserve Banks will be contacting organizations regarding these planned upgrades later this year. One of the long-term enhancements includes the migration of all FedLine customers to a FedLine security token to access Federal Reserve Bank services, which is currently how the majority of our customers authenticate to FedLine access solutions today. Provided below are the steps to prepare for this upgrade.

Steps to Prepare

To help your organization be ready for the future security technology upgrades, please reference the following information.

- **Microsoft Windows® XP Service Pack Update** - Customers using Microsoft Windows XP should now be on Service Pack 3. For other operating system requirements, please be sure to review the current hardware and software requirements for [FedLine Web®](#) and [FedLine Advantage®](#).
- **Review and Update Subscribers** – It is your organization's responsibility to periodically review and update the list of individuals within your organization who are authorized to access or manage FedLine Access Solutions. Subscriber and Roles Reports can be downloaded from the EUAC Center. To sign-up for EUAC self-service, please review the information available at the [EUAC Self-Service Setup](#) page.
- **New Security Recommendations for FedLine Advantage** - The Federal Reserve Banks recently released updated security recommendations for FedLine Advantage customers. These recommendations can be found in the Technical Support Liaison Guide. The most current versions of all FedLine Web and FedLine Advantage documents are available via the [EUAC Center](#). Having the most current documentation available is integral to ensuring that your organization has accurate information related to technical and process updates.

Questions

For questions about the upcoming FedLine user authentication upgrades, or the maintenance information for FedLine Web and FedLine Advantage, please call the Customer Contact Center at **(888) 333-7010, Option 1**.