



FEDERAL RESERVE BANKS

BOSTON • NEW YORK • PHILADELPHIA • CLEVELAND • RICHMOND • ATLANTA • CHICAGO
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November 9, 2009

Year-End Freeze Period for Check Services

To ensure a smooth transition to 2010, the Federal Reserve Banks will implement a freeze period for all check services **from Tuesday, December 22, 2009, through Tuesday, January 5, 2010**. During this period, no customer profile or check service changes, including Check 21 implementations, will be made by any Federal Reserve Bank processing sites.

Once the freeze is lifted on January 6, 2010, seven business days notice will be required for changes not previously scheduled, including transportation changes. This includes all FedForward[®], FedReturn[®] and FedReceipt[®] Services implementations. Changes will generally be effective on the first and third business days of the week.

If you have any questions, please contact the Check 21 Customer Support Center at **(800) 762-0713** or your account executive.