



FEDERAL RESERVE BANKS

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Changes to FedEDI® Plus Encrypted Email

November 2, 2011

Effective November 30, 2011, internal staff and customers using the FedEDI Plus Service's encrypted email delivery option will notice several enhancements to the portal from which reports are retrieved. These enhancements include the following:

- **Security:** Consistent with industry best practices, the encrypted email portal will now require users to change their passwords every 30 days. The 30-day countdown period begins following the first sign-in on or after the implementation date. In addition, users will not be allowed to reuse passwords after they have expired.
- **Portal and Email Notifications:** To improve functionality for users of mobile devices, selection buttons and entry fields will be enlarged. As a result, the appearance of email notifications and the portal log on screen for both mobile and desktop users will be different. Note that the web browsers being used may result in small variations in the look of the enhanced portal log-on screens. Neither the portal domain name nor the email notification "from" address will be changing.

We ask that you communicate these changes to your customers and prepare your customer-facing staff to respond to any inquiries.

Please refer to the examples below to see how an email notification and the portal log on screen as rendered by a typical browser will look after implementation of the enhancements.

Sample of a Typical Email Notification

New ZixCorp encrypted email message from ACH EDI Interpreter Encrypted

[Open Message](#)

To view the encrypted message, click [Open Message](#).

The encrypted message expires on Dec 20, 2011 @ 04:01 PM (GMT).

Do not reply to this notification message; this message was auto-generated by the sender's security system. To reply to the sender, click [Open Message](#).

If clicking [Open Message](#) does not work, copy and paste the link below into your Internet browser address bar.
https://zixport-preview2.zixcorp.com/s/e?b=ach_edi&m=ABB33ht1rOcGR6lDjhO3P5kp&c=ABB58XSdHKpF2fqtlxveO1R&em

Sample of a Typical Portal Log-on Screen – Desktop View

ACH EDI Interpreter
Your Source for Financial EDI Information

Welcome to the ACH EDI Interpreter Encrypted Messaging Center

Email Address:

Password:

[Sign In](#)

[Forgot your password?](#) [Reset](#)

[New to secure email?](#) [Register](#)

[Need more assistance?](#) [Help](#)

Questions regarding assistance with passwords and portal access should be addressed, as always, directly through the encrypted email help and support functions:

- Online portal help and review of what's new at <http://www.zixhelp.com/zixport/mobility/desktop/5.1/en/webhelp/portalhelp.htm>
- Support via email at support@zixcorp.com

For further information regarding delivery of FedEDI Plus reports via the encrypted email option, please reference the [FedEDI Plus Service Encrypted Email Users Guide](#). An updated guide will be available upon the effective implementation date.

We work continuously to improve the FedEDI Plus Service and hope you and your customers find these enhancements beneficial. Should you require further information, you can find all your Federal Reserve Financial Services contacts with the [My FedDirectory](#)[®] service at FRBservices.org.