



FEDERAL RESERVE BANKS

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Changes to Fedwire® Offline Acknowledgements of Receipt and Advices of Credit Retrieved Through the Encrypted Email Service

November 15, 2011

Effective November 30, 2011, you will notice several enhancements if you retrieve your Fedwire Funds and/or Fedwire Securities offline acknowledgements of receipt and advices of credit via the encrypted email portal. These enhancements include the following:

- **Security:** Consistent with industry best practices, the encrypted email portal will now require users to change their passwords every 30 days. The 30-day countdown period begins following the first sign-in on or after the implementation date. In addition, users will not be allowed to reuse passwords after they have expired.
- **Portal and Email Notifications:** To improve functionality for users of mobile devices, selection buttons and entry fields will be enlarged. As a result, the appearance of email notifications and the portal log on screen for both mobile and desktop users will be different. Note that the web browsers being used may result in small variations in the look of the enhanced portal log-on screens. Neither the portal domain name nor the email notification "from" address will be changing.
- **Portal Image:** In conjunction with these improvements, the Federal Reserve Banks are taking this opportunity to align the graphics used on the encrypted email portal with those used on FRBservices.org.

Please refer to the examples below to see how an email notification and the portal log on screen as rendered by a typical browser will look after implementation of the enhancements.

Sample of a Typical Email Notification

**New ZixCorp encrypted email message from Federal Reserve Bank Services
Encrypted Mail**

[Open Message](#)

To view the encrypted message, click Open Message.

The encrypted message expires on Jan 06, 2012 @ 06:33 PM (GMT).

Do not reply to this notification message; this message was auto-generated by the sender's security system. To reply to the sender, click Open Message.

If clicking Open Message does not work, copy and paste the link below into your Internet browser address bar.

[https://zixport-preview2.zixcorp.com/s/e?
b=frbervices&m=ABAcQ3zPrwkbjsOO3DU7wrpp&c=ABBICJfytuv2ZAdvkMUVGLSf&em=](https://zixport-preview2.zixcorp.com/s/e?b=frbervices&m=ABAcQ3zPrwkbjsOO3DU7wrpp&c=ABBICJfytuv2ZAdvkMUVGLSf&em=)

Want to send and receive your secure messages transparently?
[Click here](#) to learn more.

Sample of a Typical Portal Log-on Screen – Desktop View

FEDERAL RESERVE BANK SERVICES

Welcome to the Federal Reserve Bank Services Encrypted Messaging Center

Email Address:

Password:

[Sign In](#)

[Forgot your password?](#)
[Reset](#)

[New to secure email?](#)
[Register](#)

[Need more assistance?](#)
[Help](#)

For assistance with the usage of this encrypted messaging center, see [online help](#). Or for technical issues, please email support@zixcorp.com. To contact Federal Reserve Bank Services, please [click here](#).

WARNING: If you are not authorized to use the Federal Reserve Bank Services Encrypted Messaging Center, please close this window immediately. Accessing the Federal Reserve Bank Services Encrypted Messaging Center without appropriate authorization is prohibited and violators may be prosecuted.

Please see [Legal Notices and Privacy Policy](#).
Federal Reserve Banks

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Questions regarding assistance with passwords and portal access should be addressed, as always, directly through the encrypted email help and support functions:

- Online portal help and review of what's new at <http://www.zixhelp.com/zixport/mobility/desktop/5.1/en/webhelp/portalhelp.htm>
- Support via email at support@zixcorp.com

We hope you find these enhancements beneficial. Should you require further information, you can find all your Federal Reserve Financial Services contacts with the [My FedDirectory](#)[®] service at FRBservices.org.