

Find what you need > *faster*

EXPLORE

The new FRBservices.org

FRBservices.org Quick Reference Guide

The new FRBservices.org is oriented around the actions that you take with the Federal Reserve Banks, including learning about, setting up and using Federal Reserve Financial Services. The new site contains enhanced tools and navigation, updated content and improved search functionality to help you find what you need faster.

The table below provides paths to frequently used content on the site. Unless otherwise specified, the directions begin from the left-hand navigation. Arrows (→) are used to show the next click in the path.

<p>AccessSolutions[®] Access FedLine[®] Access FedLine link in top navigation Access Solution Matrix Access Solutions link in top navigation → Access Solutions Toolbox on right side of page Certificate Retrieval Procedures Service and Access Setup → New Customer or Current Customer → FedLine Web[®] Setup Subscriber Request Form Forms → Access Solutions[®] Setup for FedLine Advantage /FedLine[®] Web/FedMail /FedPhone : Service and Access Setup → New Customer or Current Customer → Setup links at bottom of page for each access solution Account Executive contact information My FedDirectorysm tool on the home page or the Contact Us button in top navigation → Type in an ABA to get the assigned account executive Account Services Account Management Guide Rules and Regulations → Accounting Guides Reserve Maintenance Manual Rules and Regulations → Accounting Guides Check Services Check 21 Resource Center Check link in top navigation → Check Services Toolbox on right side of page Check 21 Business Value Calculator Check link in top navigation → Check Services Toolbox on right side of page Check Adjustment Request Form Forms → Check Services → Check Adjustment Forms Check Adjustment Quick Reference Guide Operations Resources → Check Adjustments Check Restructuring Information News and Communications → Check Restructuring Resource Center under Related Content Payor Conversion Resource Center News and Communications → Payor Conversion Resource Center under Related Content Communications[®] FedFlash[®], FedFocussm, News from FedACH[®], press releases News and Communications Local District Communications News and Communications → Customer Communications → Customer Communications by District Contacts My FedDirectory tool on the home page or the Contact Us button in top navigation</p>	<p>District Financial Services Information: District content has been integrated into the appropriate product and content sections. Events: Events and Education button in the left-hand navigation eLearning Tools: Events and Education → Education E-Payments Routing Directory: Tool is located on the home page and in Operations Resources mouse-over menu FedACH Services FedACH Status Service Status button in top right of every page FedACH Origination Power Kit Events and Education → Education → FedACH Services → FedACH Origination Power Kit Back Office Conversion (BOC) Resource Center Events and Education → Education → FedACH Services → FedACH[®] Back Office Conversion Resource Center FedCash Services Commemorative Coin Information Operations Resources → Currency and Coin Processing → Commemorative Coin Information Currency Recirculation Policy Operations Resources → Currency and Coin Processing → Currency Recirculation Policy Depositing and Ordering Currency and Coin Operations Resources → Currency and Coin Processing → Depositing and Ordering[®] Fedwire Services Fedwire Status Service Status button in top right of every page Fedwire Testing Operations Resources → Fedwire Testing and Hours → Fedwire Services Testing Opportunities Fee Schedules: Service Fees button in left-hand navigation Forms: Forms button in left-hand navigation Frequently Asked Questions: Help button in left-hand navigation Holiday Schedule: Holiday Schedules button in left-hand navigation Operating Circulars: Rules and Regulations → Operating Circulars Treasury Services Access Treasury Access Treasury link in top navigation</p>
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What's new on FRBservices.org?

- 1 **Service Offerings** includes descriptions of services, product sheets and tools that help you learn about our services.
- 2 **Service and Access Setup** outlines steps to help new and current customers set up or modify services. It also includes information to assist institutions going through a merger situation.
- 3 **Operations Resources** includes user guides, procedures and other operational information to help you use our services.
- 4 **Events and Education** features a Federal Reserve-hosted event listing, a new online registration tool, industry events and links to educational content and eLearning tools.
- 5 **News and Communications** offers one stop for all communications, including local District communications.
- 6 **Help** includes frequently asked questions about specific Federal Reserve Financial Services.
- 7 **Rules and Regulations** includes Operating Circulars, accounting guides and links to Federal Reserve regulations.
- 8 **Forms** includes all Financial Services forms, both standard and district-specific. All standard forms on the site are now fillable PDF documents that you can fill out online, then print and sign.
- 9 **Industry Links** includes helpful links to industry information.
- 10 **My Quick Links** allow you to save up to six favorite pages for easy access. To replace the default links with your frequently visited pages, select the "Add this page to My Quick Links" button in the upper right corner of any page you would like to add.
- 11 **Product pages** at the top act as portals to all of the information within the site related to that service, providing quick access to content across the site. On each product page, you will find a toolbox on the right that includes high-priority "spotlighted" content for that product area.
- 12 **Service Status** appears as a color-coded box in the top right-hand corner and communicates the status of Fedwire Services and FedACH Services. Green signifies that operations are normal. Red signifies that there may be a disruption in service. This allows you to easily determine if there is an issue with either of these two services.
- 13 **MyFedDirectory**, located on the home page as well as on the Contact Us page, allows you to find a list of all the most-frequently requested Federal Reserve Financial Services contacts by simply entering your ABA routing number.
- 14 **Tools on home page** allow easier access to most frequently used applications: MyFedDirectory, the E-Payments Routing Directory and the Interdistrict Check Manual.
- 15 **Improved search engine software** ensures searches return better, more targeted results.
- 16 **Logo** in top left corner is a link to the home page.

Breadcrumbs at the top of each page help visitors determine where they are within the site and help them navigate between levels of the site.

District information has been incorporated into the entire site, and is no longer a separate section. For example, district-specific forms are now located within the forms section; district-specific communications are located in the communications section, etc.

