Check Adjustments Automated Status Report

The Check Adjustments Automated Status Report is available to FedLine Web® / FedLine Advantage® access solutions customers with access to the Check Adjustments application; located under the Reports tab. The report is generated at the end of each processing day and provides information on the status of adjustment requests submitted to the Federal Reserve Banks that are pending a response from another institution; awaiting supporting documentation (attachments); or for which a provisional entry or requested information was not provided. The report only includes adjustment request(s) submitted with a Product Type (PROD) of Forward (FWD) or Return (RTN). Please note that each report is only available for viewing and downloading for three (3) business days, after which time it is discarded. Customers may select from a list of reports for that three (3) day period.

The Check Adjustments Automated Status Report will generally contain two sections: Check Adjustments Requests Pending Document to Follow and Check Adjustments Pending Research or Other Party Action. A customer may or may not have case information reflected in both sections of the report. If there is no case information to reflect in a section, that section of the report will not be displayed. If there is no case information to reflect in either section, a report will not be generated and the following message will be received when a date is selected to retrieve the report: No report(s) were found using the search criteria entered. Please refine the criteria if results were expected.
Check Adjustments Requests Pending Document to Follow

The Check Adjustments Requests Pending Document to Follow section reflects cases that are awaiting DTF(s).

**Date Case will Resolve to Sender if DTF is Not Received**

The date and time shown in the *Date Case will Resolve to Sender if DTF is Not Received* column indicates the actual date and time the case will resolve back to the requester if the DTF is not received by the Federal Reserve Bank. Please note: if a DTF has been faxed and received by the Federal Reserve Bank for a case that requires a “Live” item, the case will be removed from the report even though the “Live” item may not yet have been received. Therefore, the “Live” item must be received by the Federal Reserve Bank within five (5) business days of the day the Reserve Bank receives the case to avoid the request being returned due to non-receipt of the “Live” item.

When a DTF is received for the case, the case will be removed from the Check Adjustments Requests Pending Document to Follow section. If that case has not received a provisional accounting entry or is not resolved on the day the DTF is received, it will then be reflected on the Check Adjustments Pending Research or Other Party Action section of the report.

Check Adjustments Pending Research or Other Party Action

The Check Adjustments Pending Research or Other Party Action section of the report reflects cases that have been received for which the requester has not received a provisional accounting entry or the requested information. These types of cases include:

- Cases that have been received beyond the reporting time frame for same day provisional entry, as published in the Check Adjustments Quick Reference Guide located on FRBservices.org.
- Cases submitted with an Entry Type (ETYP) of Request for Information (RFI) where the requester is seeking information or another service (for example, obtaining a photocopy.)
Please note that the Check Adjustments Pending Research or Other Party Action section does not reflect cases for which a same day provisional entry was passed to the requester (Case Resolution With Entry (CA5100) message) and the case is deemed to have been resolved from the requester’s perspective. It should also be noted, if the case cannot be researched based on the information provided in the request, the provisional entry will be reversed.

Cases reflected on the Check Adjustments Pending Research or Other Party Action section of the report will show one of three statuses, In Process, Pending or Pending Response:

**In Process** - Includes cases for which a same day provisional entry or the requested information has not been provided and is awaiting research. For example, a request received beyond the reporting time frame for a same day provisional entry, or a service or information request.

**Pending** - Includes cases that have entered the Federal Reserve Bank’s automated check adjustments system but require manual reviewing and/or repairing by the Federal Reserve Bank before they can be completely accepted by the adjustments system. For example, if the automated adjustments system detects a case that is a potential duplicate of a previous adjustment case, the case will be “Pended” until it is determined whether it is or is not a duplicate case. Please note a case can have a “Pending” status even if the case was submitted within the allotted time frame for a same day provisional entry. Cases appearing on the report with this status should be rare.

**Pending Response** - Includes cases that have been researched and are awaiting a response from another Party (institution). For example, a case received beyond the reporting time frame for same day provisional entry as published in the Check Adjustments Quick Reference Guide located on FRBServices.org, will require notification to the offsetting institution before an accounting entry can be passed.

**Expected Next Action Date**
The date shown in the Expected Next Action Date column represents the date the case should be reviewed by the Federal Reserve Bank for next action and is based on the Investigation Type (ITYP) and reporting time frame published in the Check Adjustments Quick Reference Guide located on FRBServices.org. For example, if an Information (INFO) request shows a status of “In Process” and it was received within twenty (20) business days of the cash letter or entry date (CLED), the report would reflect the Expected Next Action Date to be three (3) business days from the date the case was received by the Federal Reserve Bank.
Please note, a case will only be reflected in one section of the report at a time. For instance, if a case is listed in the Check Adjustment Requests Pending Document to Follow section, it will not be reflected in the Check Adjustments Pending Research or Other Party Action section of the report, even though a provisional entry has not yet been provided.