



**Federal Reserve Banks  
Operating Circular No. 6**

**FUNDS TRANSFERS THROUGH THE FEDWIRE<sup>®</sup> FUNDS SERVICE**

**Effective October 29, 2017**

**FEDERAL RESERVE BANKS  
OPERATING CIRCULAR NO. 6  
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## 1.0 SCOPE

- 1.1 Subpart B of Regulation J (“Regulation J”) of the Board of Governors of the Federal Reserve System (12 CFR Part 210, Subpart B) and this operating circular 6, including as appropriate its appendices (“Circular”) apply to funds transfers through the Fedwire® Funds Service. This Circular is issued in conformity with Section 210.25 of Regulation J and is an operating circular as referred to in Section 4A-107 of Article 4A of the Uniform Commercial Code. By sending a Payment Order, receiving a Payment Order or receiving a credit with respect to a Payment Order to an account maintained or used at a Reserve Bank, the sender, receiving bank, or beneficiary agrees to all the provisions of this Circular, as amended from time to time. In addition, this Circular is binding on other parties to a funds transfer any part of which is carried out through the Fedwire Funds Service to the same extent that Regulation J is binding on those parties. Capitalized terms are defined in Paragraph 2.
- 1.2 Each Reserve Bank has issued a Circular No. 6 identical to this one.

## 2.0 DEFINITIONS

- 2.1 Unless otherwise stated in this Circular, a term defined in Regulation J, including a term defined in Article 4A to the extent consistent with Regulation J, has the same meaning in this Circular.
- 2.2 **Administrative Reserve Bank** with respect to an entity means the Reserve Bank in whose District the entity is located.
- 2.3 **Appropriate Reserve Bank** means the Reserve Bank identified by the Administrative Reserve Bank of the sender, receiving bank, or beneficiary as the Reserve Bank with which the sender, receiving bank, or beneficiary respectively should communicate on particular matters.
- 2.4 **Beneficiary’s Account** for purposes of Subpart B of Regulation J and this Circular refers to the beneficiary’s Master Account.
- 2.5 **Fedwire Participant** for purposes of this Circular means a sender, receiving bank or beneficiary that has a Master Account or a Receiver or Sender as defined in paragraph 3 of the Reserve Bank’s Operating Circular 7, Book-Entry Securities Account Maintenance and Transfer Services.
- 2.6 **Master Account** means a “Master Account” (as defined in the Reserve Banks’ Operating Circular 1, Account Relationships) on the books of a Reserve Bank.
- 2.7 **On-line** refers to the transmission of a Payment Order directly to or from a Reserve Bank by electronic data transmission, excluding oral transmission by telephone.
- 2.8 **Payment Order** for the purpose of Subpart B of Regulation J, Article 4A and this Circular, includes only messages:

- (a) designated as type code 10 (funds transfer), 15 (foreign transfer), or 16 (settlement transaction); and
- (b) designated as subtype code 00 (structured funds transfer), 02 (reversal of transfer), 08 (reversal of a prior day transfer), or 32 (funds transfer honoring request for funds).

- 2.9 Receiving Bank's Account** for purposes of Subpart B of Regulation J and this Circular refers to the receiving bank's Master Account.
- 2.10 Securities Transfer** means a transfer as defined in paragraph 3.18 of the Reserve Bank's Operating Circular 7, Book-Entry Securities Account Maintenance and Transfer Services.
- 2.11 Sender's Account** for purposes of Subpart B of Regulation J and this Circular refers to the sender's Master Account.
- 2.12 Service Provider** means an entity that, on behalf of a Fedwire Participant:
- (a) initiates, transmits, or receives Funds Transfers and/or Securities Transfers to and from the account of the Fedwire Participant at a Reserve Bank; or
  - (b) operates or otherwise manages the electronic connection used to send and receive Funds Transfers and/or Securities Transfers to and from the account of the Fedwire Participant at a Reserve Bank.
- 2.12 Subaccount** is an information record of a subset of transactions that affect a Master Account. It is not a separate account or a Master Account.

### **3.0 ISSUANCE OF ORDERS**

- 3.1** A Payment Order must be in the medium and format the Reserve Banks prescribe. A Reserve Bank will not act on information in a Payment Order other than information required by the format specifications and necessary for Reserve Bank processing. The Reserve Banks are not responsible for the accuracy of a routing number contained in or verbally supplied from a publication, list or automated file issued or maintained by a Reserve Bank if the routing number becomes inaccurate after the effective date of the publication, list, or automated file.

### **4.0 LOCATION OF SENDERS, RECEIVING BANKS, AND BENEFICIARIES**

- 4.1** For purposes of Regulation J, Article 4A and this Circular, a sender, receiving bank or beneficiary is located in the Federal Reserve District as determined under the procedure described in Regulation D, 12 C.F.R. Part 204, even if the sender, receiving bank, or beneficiary would not otherwise be subject to Regulation D. Notwithstanding Regulation D Section 204.3(b)(2), a foreign central bank, foreign monetary authority, foreign government, or international organization sender or beneficiary is treated as being located in the Second Federal Reserve District.

## **5.0 ROLES OF THE RESERVE BANKS INVOLVED IN A FUNDS TRANSFER THROUGH THE FEDWIRE FUNDS SERVICE**

- 5.1** For purposes of Regulation J, Article 4A and this Circular, when a sender sends a Payment Order over the Fedwire Funds Service, the sender is deemed to have sent it to the Reserve Bank holding its Master Account regardless of which Reserve Bank maintains the sender's on-line connection or receives the sender's off-line Payment Orders.
- 5.2** For purposes of Regulation J, Article 4A and this Circular, when a receiving bank or beneficiary receives a Payment Order over the Fedwire Funds Service, the receiving bank or beneficiary is deemed to have received the Payment Order from the Reserve Bank holding its Master Account regardless of which Reserve Bank maintains the receiving bank's or beneficiary's on-line connection or sends the receiving bank an off-line Payment Order.
- 5.3** A Reserve Bank, other than the Reserve Bank(s) holding the Master Accounts affected by a Payment Order, that handles the Payment Order is not a party to the funds transfer in any way including as an intermediary bank or as the beneficiary's bank. When handling an off-line transfer, however, that Reserve Bank is liable as if it were a receiving bank under this Circular for losses recoverable under Article 4A and this Circular resulting from its handling of the Payment Order.
- 5.4** An Administrative Reserve Bank may instruct any other Reserve Bank concerning the other Reserve Bank's handling or settlement of a Payment Order for purposes of managing the Administrative Reserve Bank's risk.

## **6.0 IDENTIFYING NUMBER**

- 6.1** For purposes of Regulation J, Article 4A and this Circular, an identifying number of a branch of a bank that is an intermediary bank, the beneficiary's bank or the beneficiary shall be deemed to be the identifying number of the intermediary bank, the beneficiary's bank, or the beneficiary. A Reserve Bank that executes a Payment Order that contains an identifying number of a branch of a bank complies with the sender's Payment Order when it issues a conforming Payment Order identifying the bank or credits the Master Account of the bank.

## **7.0 SECURITY PROCEDURES**

- 7.1** The security procedures offered by the Reserve Banks to verify the authenticity of a Payment Order are described in Appendix A of this Circular. Before issuing a Payment Order to or receiving a Payment Order from a Reserve Bank, a sender or receiving bank must execute an agreement with the Reserve Bank holding its Master Account in the form shown in Appendix A-1.
- 7.2** In addition to complying with the confidentiality requirements in this Operating Circular, each sender and receiving bank shall comply with the terms set forth in Appendix A to the Reserve Bank's Operating Circular 5 concerning electronic access to Reserve Bank services. By using the Fedwire Funds Service, a sender or receiving bank agrees to the terms of Appendix A to Operating Circular 5.
- 7.3** The security procedures agreement set forth in Appendix A-1 binds the sender or receiving bank of a Payment Order, the account holding Reserve Bank, and any Reserve Bank to

which the sender or receiver has an on-line connection or through which the sender sends, or the receiving bank receives, off-line transfers. A sender is deemed to agree to a security procedure used when it issues a Payment Order to a Reserve Bank.

## **8.0 RECEIPT, ACCEPTANCE, AND EXECUTION OF PAYMENT ORDERS**

- 8.1** If an on-line sender does not receive an acknowledgment of receipt of a Payment Order it issues over the Fedwire Funds Service, the sender should notify the Appropriate Reserve Bank promptly.
- 8.2** If a Reserve Bank notifies a sender that a Payment Order has been lost because of computer outage or other reason, the sender should be prepared to resend the Payment Order.
- 8.3** The Reserve Banks may record by audio recording device any telephone call relating to a Payment Order.
- 8.4** An on-line receiving bank must manage its communications connection to the Fedwire Funds Service so as to permit it to receive on a timely basis a Payment Order sent to it during its funds transfer business day. If a receiving bank fails to manage its communications connection in such a manner, a Reserve Bank may limit any attempts to send a Payment Order to the receiving bank. In such a case, the Reserve Bank shall be deemed to have executed the Payment Order when it is available for the receiving bank. A receiving bank that loses its communication connection should reestablish connectivity as soon as possible.
- 8.5** A receiving bank, whether off-line or on-line, shall indemnify a Reserve Bank for any loss incurred by the Reserve Bank as a result of the receiving bank's delay in receiving a Payment Order, if the delay results from the bank's failure to be able to receive Payment Orders from the Reserve Bank during the funds transfer business day.
- 8.6** The Reserve Banks do not assume any responsibility for completion of a funds transfer on the day requested, except as provided in Regulation J.

## **9.0 [RESERVED]**

## **10.0 TRANSFER HOURS AND EXTENSIONS**

- 10.1** For purposes of determining a Reserve Bank's rights and obligation under Regulation J, Article 4A and this Circular, each Reserve Bank's funds transfer business day begins at 9:00 p.m. Eastern Time on the preceding calendar day and ends at 6:30 p.m. Eastern Time regardless of the Reserve Bank's geographic location or time zone. A Reserve Bank satisfies its obligations under Regulation J, Article 4A and this Circular, if, upon acceptance of a Payment Order, a Reserve Bank executes the order or pays the beneficiary of the order on the same funds transfer business day that it received the Payment Order even if it is not the same calendar day.
- 10.2** The time schedule contained in Appendix B to this Circular, shows the Reserve Banks funds transfer business days and the latest hour on each funds transfer business day ("cut-off hour") by which a Reserve Bank will execute a Payment Order received on that funds

transfer business day. The Reserve Banks may, in their discretion, shorten or extend a cut-off hour or a funds transfer business day to facilitate special market needs.

- 10.3** A sender requiring an extension of the Fedwire Funds Service operating hours should contact the Federal Reserve Bank of New York or its designee as soon as possible. A request for an extension received less than fifteen minutes before the scheduled Fedwire Funds Service closing time will not be granted. An extension may be granted only if:
- (a) there is a failure of Reserve Bank network equipment and/or the Fedwire Funds Service network equipment; or
  - (b) there is a significant operating problem at a bank or major dealer; and, as a result,
  - (c) the extension is deemed necessary, in the Federal Reserve Bank of New York's (or its designee's) view, to prevent a significant market disruption (i.e., the dollar value of delayed transfers exceeds \$1 billion).
- 10.4** When requesting an extension, the requestor will be required to state the dollar amount and volume of unprocessed Payment Orders and to assess the severity of any operating problems.
- 10.5** Every extension of the Fedwire Funds Service is broadcast electronically to all Reserve Banks and all high-volume senders, receiving banks and beneficiaries.

## **11.0 ADVICES OF CREDIT AND DEBIT; REPORTING OF ERRORS**

- 11.1** The Reserve Banks provide advices of credit by electronic data transmission to on-line receiving banks that receive Payment Orders or notices over the Fedwire Funds Service. The Reserve Banks provide advices of credit by telephone to off-line receiving banks that receive Payment Orders or notices over the Fedwire Funds Service. The Reserve Banks do not give telephone advices of credit for transfers identified as type code 16 settlement transactions to off-line receiving banks unless the receiving bank has notified the Reserve Bank holding its Master Account in writing that it maintains an account for another bank or has otherwise requested telephone advice for these transfers. A Reserve Bank also provides an advice of credit to a receiving bank in its Master Account statement and provides an advice of debit to a sender in its Master Account statement.
- 11.2** The Reserve Banks send advices of credits to the office of the receiving bank specified by the receiving bank. A Reserve Bank has properly executed a Payment Order if, at the request of the receiving bank, the Reserve Bank sends the advice of credit representing the Payment Order to an office of the receiving bank other than the office of the receiving bank identified in the Payment Order by an identifying number.
- 11.3** In addition to the requirement for prompt notice under Section 210.28 of Regulation J and Sections 4A-204 and 4A-304 of Article 4A, a sender or receiving bank shall notify the Reserve Bank holding its Master Account immediately if it learns of or discovers, from any source other than an advice of debit from a Reserve Bank, the possibility of error or lack of authority in the transmission or processing of a Payment Order. A receiving bank must also notify the Reserve Bank holding its Master Account immediately of any discrepancy between a Payment Order or advice of credit sent by a Reserve Bank to the receiving bank



by telephone or electronic data transmission and an advice of credit subsequently mailed or delivered by a Reserve Bank to the receiving bank.

## **12.0 INFORMATION ENTRIES**

- 12.1** Any information recorded in a Subaccount of a sender, receiving bank, or beneficiary is for information purposes only and does not effect payment for purposes of Regulation J, Article 4A or this circular.

## **13.0 NONVALUE MESSAGES**

- 13.1** The Reserve Banks handle messages that do not generate an accounting entry by the Fedwire Funds Service system, designated as a subtype code 01 (request for reversal), 07 (request for reversal of prior day transfer), 31 (request for credit transfer), 33 (refusal of request for funds), or 90 (service message). These messages are not Payment Orders, but are subject to the Reserve Banks' format and media requirements, security procedures and time and fee schedules. This Circular does not impose any obligation on the recipient to respond to a request for reversal or credit transfer. A Reserve Bank's liability for damage caused by its failure to exercise ordinary care or act in good faith in processing a nonvalue message shall not exceed the amount of any fee paid to a Reserve Bank for the message.

## **14.0 CANCELLATION AND AMENDMENT OF PAYMENT ORDERS**

- 14.1** By requesting cancellation or amendment of a Payment Order, the sender may be liable under Section 4A-211 of Article 4A, unless the request states "NO INDEMNITY."

## **15.0 CHARGES**

- 15.1** The fees imposed for funds transfer services are listed in the Reserve Banks' fee schedules as amended from time to time.
- 15.2** The Master Account of the sender, receiving bank, and beneficiary is debited for fees associated with funds transfers over the Fedwire Funds Service.

## **16.0 EMERGENCY CONDITIONS**

- 16.1** On-line senders, receiving banks, and beneficiaries are responsible for developing their own contingency and recovery plans, such as back-up computer and operations facilities, to ensure their ability to continue their Fedwire Funds Service operations in the event of equipment failure or other operational interruption. The Reserve Banks assume no responsibility for providing any back-up access facilities.
- 16.2** In the event of an emergency or failure of a Reserve Bank's computer or operations facilities, Payment Orders may be delayed until the emergency or failure is resolved. During extended disruptions, the Reserve Bank's Fedwire Funds Service operations may be relocated to an alternate production site. Senders, receiving banks, and beneficiaries should

refer to the Reserve Bank's contingency guidelines regarding their requirements and responsibilities during contingency operations.

- 16.3** On-line senders, receiving banks and beneficiaries should be prepared to reconcile their positions up to the point of the failure under the Reserve Bank's instructions.
- 16.4** The Reserve Bank will notify on-line senders, receiving banks and beneficiaries of an operating problem at a Reserve Bank and, should the problem be deemed critical, will give instructions.

## **17.0 MULTIPLE MASTER ACCOUNTS**

- 17.1** Under certain circumstances a sender, receiving bank or beneficiary may have multiple Master Accounts at its Administrative Reserve Bank and/or one or more Master Accounts at Reserve Banks other than its Administrative Reserve Bank.
- 17.2** Notwithstanding any provision of this Circular, during any period when a sender, receiving bank or beneficiary is authorized to maintain multiple Master Accounts, any debit or credit made pursuant to this Circular will be made to the Master Account associated with the identifying number used in the Transfer.

## **18.0 THIRD PARTY SERVICE PROVIDERS**

- 18.1** A Fedwire Participant may authorize another entity to act as its Service Provider by executing the agreement in Appendix C. A Fedwire Participant must use the agreement in Appendix C even if it is establishing the Service Provider relationship for contingency purposes only and even if the Service Provider is affiliated with the Fedwire Participant. Until the agreement in Appendix C is received by the Appropriate Reserve Bank, a Fedwire Participant may not use a Service Provider. A Fedwire Participant's authorization is effective no earlier than the business day following the business day that the Appropriate Reserve Bank receives the fully-executed agreement in the form of Appendix C.
- 18.2** By executing the agreement in Appendix C, a Fedwire Participant authorizes a Service Provider to act on its behalf under this Circular and its Appendices and: (a) designates the Service Provider as its agent for accessing the Reserve Bank's systems for processing Funds Transfers and/or Securities Transfers, (b) authorizes the Service Provider to select which security procedures (described in section 2 of Appendix A to Operating Circular 5) to use to access the Reserve Bank's systems, and (c) authorizes the Reserve Banks to act upon information and instructions of the Service Provider.
- 18.3** Any Funds Transfer or Securities Transfer initiated by, transmitted by or through, or received by or through a Service Provider is as fully authorized and effective a Funds Transfer or Securities Transfer as if it were initiated, transmitted, or received by the Fedwire Participant.
- 18.4** A Funds Transfer or Securities Transfer is sent to a Reserve Bank when it is transmitted to the Fedwire Funds Service by the Service Provider. It is the responsibility of the Fedwire Participant and its Service Provider to implement appropriate security controls to protect any information that flows between the Fedwire Participant and the Service Provider.
- 18.5** By authorizing a Service Provider to act on its behalf, a Fedwire Participant agrees that: (a) its Service Provider may be granted credentials identifying the Service Provider as

authorized to access the Fedwire Service(s); (b) its Service Provider may use those credentials to act on behalf of the Fedwire Participant; and (c) at the option of its Service Provider, the Service Provider may use the same credentials to access the Fedwire Service(s) on behalf of other Fedwire Participants that have designated the Service Provider to act on their behalf.

- 18.6** By authorizing a Service Provider to act on its behalf, a Fedwire Participant agrees that (a) the Reserve Banks may establish an electronic connection with the Service Provider for its use in sending and receiving Funds Transfers and/or Securities Transfers on the Fedwire Participant's behalf, and (b) the Service Provider may use the same electronic connection to send and receive Funds Transfers and/or Securities Transfers on behalf of other Fedwire Participants that have designated the Service Provider to act on their behalf.
- 18.7** It is the responsibility of the Fedwire Participant and its Service Provider to establish controls sufficient to ensure that the Service Provider properly segregates the Funds Transfers and/or Securities Transfers of the Fedwire Participant from the Funds Transfers and/or Security Transfers of other Fedwire Participants. The Reserve Banks are not required to take, and will not take, any measures to ensure that the Fedwire Participant's Funds Transfers and/or Securities Transfers are properly identified or segregated by the Service Provider.
- 18.8** By authorizing a Service Provider to act on its behalf, a Fedwire Participant designates the Service Provider as the proper place for sending Funds Transfers and/or Securities Transfers, acknowledgments and other advices and notices. Unless the Fedwire Participant intends to use the Service Provider for contingency purposes only, a Reserve Bank properly executes a Payment Order as stated in paragraph 11.2 of this Circular if it sends an advice of credit representing the Payment Order to the Service Provider. If a Fedwire Participant has informed the Appropriate Reserve Bank that it intends to use its Service Provider for contingency purposes only, the Reserve Bank may send Funds Transfers and/or Securities Transfers, acknowledgments and other advices and notices to the Fedwire Participant or the Service Provider.
- 18.9** A Funds Transfer or Securities Transfer initiated, transmitted, or received by a Service Provider or sent over an electronic connection managed by a Service Provider is subject to this Circular or Operating Circular 7 as appropriate and any other relevant operating circular(s) of the Reserve Bank, as well as any policy or regulation of the Board of Governors of the Federal Reserve System with respect to the wire transfer of funds, book-entry securities, electronic access and payments system risk.
- 18.10** A Service Provider is not a sender or receiving bank as defined in Article 4A.
- 18.11** The designation of a Service Provider by a Fedwire Participant shall in no way affect or diminish any obligation or duty of the Fedwire Participant under this Circular or its Appendices or the terms of any separate Circular or agreement governing a particular Reserve Bank service. It is the responsibility of the Fedwire Participant to ensure that its Service Provider complies with the Fedwire Participant's obligations under this Circular or its Appendices or the terms of any separate operating circular or agreement governing a particular Reserve Bank service. The Fedwire Participant shall retain full responsibility for management of its Master Account with respect to both its intraday and overnight positions. Any overdraft incurred is a binding obligation of the Fedwire Participant to the Reserve Bank holding its Master Account.
- 18.12** A Funds Transfer or Securities Transfer initiated by, transmitted by or through or received by or through a Service Provider constitutes the initiation or receipt of the Transfer by the

Fedwire Participant for purposes of authorizing the Reserve Bank to debit or credit the Master Account or Securities Account, as the case may be.

**18.13** The Fedwire Participant and the Service Provider shall defend, indemnify, and hold the Reserve Banks harmless against any claim, loss, cost or expense, including, but not limited to, attorneys' fees and expenses of litigation, resulting from the third party access arrangement or the acts or omissions of either the Fedwire Participant or the Service Provider or their agents except, however, for any claim, loss, cost or expense arising solely out of a Reserve Bank's failure to exercise ordinary care or to act in good faith.

**18.14** The Administrative Reserve Bank reserves the right, without prior notice, to terminate any Service Provider arrangement covered by this Paragraph 18. A Fedwire Participant or Service Provider may terminate a third party access arrangement by providing prior written notice to the Appropriate Reserve Bank. Such notice shall be effective on the date stated in the notice, but no earlier than the close of the funds transfer business day of the day written notice is received by the Appropriate Reserve Bank.

## **19.0 RIGHT TO AMEND**

**19.1** The Reserve Banks reserve the right to amend this Circular at any time without prior notice.

## **20.0 EFFECT OF THIS CIRCULAR ON PREVIOUS CIRCULAR**

**20.1** This Circular supersedes the Reserve Banks' Operating Circular 6, Funds Transfers Through the Fedwire Funds Service, with an effective date of June 30, 2016 (including any appendices and supplements thereto), and is effective on October 29, 2017.

"Fedwire" is a registered service mark of the Federal Reserve Banks. A complete list of marks owned by the Federal Reserve Banks is available at [FRBservices.org](http://FRBservices.org).

## **APPENDIX A: FUNDS-TRANSFER SECURITY PROCEDURES**

### **1.0 GENERAL**

This appendix incorporates by reference section 2 of Appendix A to Operating Circular 5, including its description of the Security Procedures offered by the Reserve Bank holding the Master Account of each sender or receiving bank.



# APPENDIX A-1: FEDWIRE® FUNDS SERVICE SECURITY PROCEDURE AGREEMENT

To: Federal Reserve Bank of \_\_\_\_\_  
Administrative Reserve Bank (or Reserve Bank holding the Master Account)

We agree to the provisions of your Operating Circular No. 6 and its appendices A and B, and if applicable D ("Circular"), as amended from time to time.

If we (or a Service Provider that we have designated under Appendix C) use an encrypted communications line with access controls for the transmission or receipt of a payment order to or from a Reserve Bank, we choose the On-Line Security Procedure offered as generally described in Appendix A to the Circular. This Security Procedure will be used for the purpose of verifying that a payment order or a communication amending or canceling a payment order (collectively a "payment order") was issued or received by us.

If we (or a Service Provider that we have designated under Appendix C) use the telephone to orally transmit or receive a payment order to or from a Reserve Bank, we reject the On-Line Security Procedures offered by you and choose the Off-Line Security Procedures generally described in Appendix A to the Circular. This Security Procedure will be used for the purpose of verifying that a payment order was issued or received by us.

Whenever we (or a Service Provider that we have designated under Appendix C) choose to use one of your Security Procedures, we reject the other Security Procedures, and if any one of the rejected Security Procedures is commercially reasonable for us, we agree to be bound by any payment order, whether or not authorized, if it was issued in our name and accepted by a Reserve Bank in compliance with the Security Procedure we selected, subject to Section 4A-203 of Article 4A of the Uniform Commercial Code.

We understand that the On-Line and Off-Line Security Procedures will not be used to detect an error in the transmission or content of a payment order.

We also understand and agree that the Security Procedures established by this Agreement may be changed only by an amendment to Appendix A, which may be published on a Reserve Bank's website, or other written agreement. This Agreement may not be changed by an oral agreement or by a course of dealing or custom.

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Name of Institution	ABA Number	Date
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Authorized Signature*	Printed Name	Title
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*\* The signer of this agreement must appear as an authorized individual on your institution's Official Authorization List currently on file with the Federal Reserve District servicing your Master Account.*

Please complete this form and mail original to:

**Customer Contact Center**  
**Federal Reserve Bank of Kansas City**  
P.O. Box 219416  
Kansas City, MO 64121-9416

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## APPENDIX B: TIME SCHEDULE FOR FUNDS TRANSFERS THROUGH THE FEDWIRE® FUNDS SERVICE<sup>1</sup>

### ON-LINE TRANSFERS

Opening of the Fedwire Funds Service<sup>2</sup> 9:00 p.m. (ET)

Cut-off Hour for Foreign Payment Orders<sup>3</sup> 5:00 p.m. (ET)

Cut-off Hour (other than Settlement Payment Orders)<sup>4</sup> 6:00 p.m. (ET)

Cut-off Hours for Settlement Payment Orders<sup>4</sup> 6:30 p.m. (ET)

### OFF-LINE TRANSFERS

Opening of the Fedwire Funds Service<sup>2</sup> 9:00 a.m. (ET)

Cut-off Hour for Foreign Payment Orders<sup>3</sup> 4:30 p.m. (ET)

Cut-off Hour (other than Settlement Payment Orders)<sup>4</sup> 5:30 p.m. (ET)

Cut-off Hours for Settlement Payment Orders<sup>4</sup> 6:00 p.m. (ET)

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<sup>1</sup> For purposes of determining a Reserve Bank's rights and obligations under Regulation J, Article 4A and this Circular, each Reserve Bank's funds transfer business day begins at 9:00 p.m. Eastern Time on the preceding calendar day and ends at 6:30 p.m. Eastern Time regardless of the Reserve Bank's geographic location or time zone. The Reserve Banks' normal banking days are Mondays through Fridays. The Reserve Banks observe the following standard holidays: All Saturdays, All Sundays, New Year's Day (January 1), Martin Luther King's Birthday (third Monday in January), Presidents' Day (third Monday in February), Memorial Day (last Monday in May), Independence Day (July 4), Labor Day (first Monday in September), Columbus Day (second Monday in October), Veterans' Day (November 11), Thanksgiving Day (fourth Thursday in November), and Christmas Day (December 25). If January 1, July 4, November 11, or December 25 fall on a Sunday, the next following Monday is a standard Reserve Bank holiday. When a non-holiday (for example, a non-holiday Monday) follows a standard holiday (for example, Sunday), the funds transfer business day shall begin at 9:00 p.m. Eastern Time on the holiday (the Sunday).

<sup>2</sup> The Reserve Banks may decide, in their sole discretion, to open or close the Fedwire Funds Service at an earlier time, or extend the Fedwire Funds Service, to facilitate special market needs.

<sup>3</sup> A foreign payment order is for a transfer to a foreign central bank or other international agency having an account at the Federal Reserve Bank of New York, and must be designated by type code 15.

<sup>4</sup> A settlement payment order sent during the settlement period must be designated by type code 16. A settlement payment order is a payment order in which the originator and the beneficiary are each either (i) a bank subject to Federal Reserve reserve requirements (whether or not it actually maintains reserves), or (ii) a participant in a net settlement arrangement approved by a Reserve Bank as an eligible originator or beneficiary of a settlement payment order sent during the settlement period.

"Fedwire" is a registered service mark of the Federal Reserve Banks. A complete list of marks owned by the Federal Reserve Banks is available at [FRBservices.org](http://FRBservices.org).



# APPENDIX C: FEDWIRE® FUNDS AND FEDWIRE SECURITIES SERVICE THIRD PARTY SERVICE ARRANGEMENT

Please complete this form and send it to the Customer Contact Center.

In accordance with Paragraph 18 of Operating Circular 6, we designate \_\_\_\_\_ as our Service Provider for the following service(s):

### Production & Contingency

- Fedwire Funds
- Fedwire Securities
- Both

### Contingency Only<sup>1</sup>

- Fedwire Funds
- Fedwire Securities
- Both

We authorize the above designated Service Provider to act on our behalf as specified in the Operating Circular, including the selection of a security procedure.

If our Service Provider will be operating at a location outside of the United States, we represent and warrant that the Third Party Service Arrangement will not result in our noncompliance with any U.S. State and Federal laws and regulations, including but not limited to privacy laws and retaining and making accessible records in accordance with the Bank Secrecy Act and regulations promulgated thereunder.

Fedwire Participant	ABA Number	Date

Authorized Signature	Printed Name	Title

<sup>1</sup> If a Fedwire Participant intends to use its Service Provider for contingency purposes only, the Reserve Bank may send Funds Transfers and/or Securities Transfers, acknowledgments and other advices and notices to the Fedwire Participant or the Service Provider.



We agree to the terms of your Operating Circular 5, and Operating Circulars 6 and 7 as appropriate and agree to act as a Service Provider for \_\_\_\_\_ (“Fedwire Participant”). We plan to provide these services from our offices located at:

\_\_\_\_\_  
Address City State Zip

If this location is outside of the United States, we agree that Operating Circular 5, and Operating Circulars 6 and 7 as appropriate and this Appendix C are governed by the federal law of the United States of America and, to the extent not inconsistent therewith, the law of the state in which the Reserve Bank's head office is located (excluding that state's law regarding conflicts of law) and hereby:

- irrevocably submit to the exclusive jurisdiction of the U.S. District Court and Division where the head office of the Reserve Bank is located with respect to any suit, action or proceeding arising out of or relating to this Third Party Service Provider Arrangement, and hereby irrevocably agree that all such matters may be heard and determined in such court;
- expressly submit to the jurisdiction in personam of such court and waive any objection to venue in such court with respect to any suit, action or proceeding arising out of or relating to this Third Party Service Provider Arrangement; and
- irrevocably appoint \_\_\_\_\_, with an office at \_\_\_\_\_ (address), as our agent to receive on our behalf service of copies of the summons, complaint and any other process which may be served in any suit, action or proceeding referred to above.

\_\_\_\_\_  
Service Provider ABA Number Date  
(If applicable)

\_\_\_\_\_  
Authorized Signature Printed Name Title

*Please complete this form and mail original to:*

**Customer Contact Center**  
**Federal Reserve Bank of Kansas City**  
P.O. Box 219416  
Kansas City, MO 64121-9416

The Financial Services logo and “Fedwire” are registered service marks of the Federal Reserve Banks. A complete list of marks owned by the Federal Reserve Banks is available at FRBservices.org.

## APPENDIX D: FEDPAYMENTS<sup>®</sup> MANAGER FOR THE FEDWIRE<sup>®</sup> FUNDS SERVICE

This appendix sets forth the terms under which a Reserve Bank provides the FedPayments<sup>®</sup> Manager service. A sender, receiving bank, or beneficiary that uses the FedPayments Manager service agrees to be bound by this appendix.

### 1.0 GENERAL

- 1.1 FedPayments Manager is an application running on Reserve Bank servers that a sender, receiving bank, or beneficiary may use to create, send, and receive Messages. The Reserve Banks own and operate FedPayments Manager. A Customer has only those rights to use FedPayments Manager expressly provided in this appendix.
- 1.2 In no event shall a Customer or its officers, employees, agents, or contractors:
  - 1.2.1 modify, add to, translate, reverse assemble, reverse compile, decompile, or otherwise attempt to derive the source code for FedPayments Manager;
  - 1.2.2 introduce malicious code or other information (e.g., virus, Trojan horse, worm) that could adversely impact the performance of the FedPayments Manager; or
  - 1.2.3 attempt to interfere with the normal operation of a Reserve Bank server or of the network over which FedPayments Manager is provided.
- 1.3 A Customer accessing the Fedwire Funds Service through the FedLine Advantage<sup>®</sup> access solution uses FedPayments Manager when sending or receiving Messages.
- 1.4 A sender may use FedPayments Manager to format payment orders to be submitted to the Fedwire Funds Service and to receive Acknowledgments of receipt of a payment order it issues over the Fedwire Funds Service. A sender that uses FedPayments Manager to initiate a payment order or to receive Acknowledgments agrees to the terms and conditions in this appendix.
- 1.5 A receiving bank or beneficiary may use FedPayments Manager to receive payment orders and nonvalue messages sent to it over the Fedwire Funds Service. A receiving bank or beneficiary that uses FedPayments Manager to receive payment orders or nonvalue messages agrees to the terms and conditions in this appendix.
- 1.6 Each Customer shall assign a sufficient number of staff with the appropriate access roles to perform FedPayments Manager's various functions. Each Customer shall have such staff available during FedPayments Manager's operating hours. The Reserve Banks are not liable if a Customer cannot release a Message to the Fedwire Funds Service because it does not have such staff available.
- 1.7 FedPayments Manager is not a funds-transfer system, and this appendix is not a funds-transfer system rule.

### 2.0 DEFINITIONS

- 2.1 Unless otherwise stated in this appendix, a term defined in Regulation J, including a term defined in Article 4A of the Uniform Commercial Code to the extent consistent with Regulation J, or in Operating Circular 6 has the same meaning in this appendix.

**2.2** For purposes of this appendix:

**2.2.1** “Acknowledgment” means an outgoing Message the status of which is shown in FedPayments Manager as “completed” or “rejected.”

**2.2.2** “Advice of Credit” means a payment order listed in an incoming message folder in FedPayments Manager.

**2.2.3** “Customer” means a sender, receiving bank, or beneficiary that uses the FedPayments Manager service.

**2.2.4** “Message” means a payment order or a nonvalue message.

### **3.0 MESSAGE STATUS**

**3.1** A Message entered into FedPayments Manager may be canceled by the Customer at any time prior to the release of the Message to the Fedwire Funds Service.

**3.2** A Message entered into FedPayments Manager does not give rise to any obligation on the part of a Reserve Bank to act with respect to the Message unless and until the Message is received by the Fedwire Funds Service.

**3.3** A Message is received by the Fedwire Funds Service when the Fedwire Funds Service time-stamps the Message. Once received by the Fedwire Funds Service, Regulation J and Operating Circular 6 govern the processing of the Message by the Reserve Banks. The Fedwire Funds Service time-stamp determines whether a particular cut-off hour for the Fedwire Funds Service has been met.

**3.4** A Message entered into FedPayments Manager that shows a status of “awaiting service availability” is released by the FedPayments Manager to the Fedwire Funds Service when the Fedwire Funds Service opens.

**3.5** A Message that has been released by FedPayments Manager to the Fedwire Funds Service will not necessarily be accepted by the Fedwire Funds Service.

### **4.0 ACKNOWLEDGMENTS, PAYMENT ORDERS/ADVICES OF CREDIT, AND ADVICES OF DEBIT**

**4.1** A Customer designates FedPayments Manager as the proper place for sending Messages, Acknowledgments, and other advices and notices. A Reserve Bank properly executes a payment order as stated in paragraph 11.2 of Operating Circular 6 or when the Reserve Bank makes the advice of credit representing the payment order available to the Customer in FedPayments Manager.

**4.2** A Customer is deemed to have received a Message, Acknowledgment, or other advice or notice sent by a Reserve Bank at the time that the Message, Acknowledgment, or other advice or notice is made available to the Customer in FedPayments Manager if FedPayments Manager is open or, if FedPayments Manager is not open, at the time that FedPayments Manager reopens with the posted Message, Acknowledgment, or other advice or notice. It is the responsibility of a Customer to monitor FedPayments Manager for incoming Messages, Acknowledgments, and other advices or notices and to manage its

communications connection (including its browser) to permit the Customer to access FedPayments Manager throughout a Fedwire funds-transfer business day.

- 4.3** A Customer may provide the Reserve Banks with e-mail addresses in FedPayments Manager for notifications about certain Messages that have been processed by the Fedwire Funds Service. If a Customer does so, the Reserve Banks will make best efforts, but are under no obligation, to send to those addresses an e-mail notification. FedPayments Manager allows Customers to provide one to five e-mail addresses for each type of notification.

## **5.0 SERVICE UNITS**

- 5.1** A Customer may establish one or more service units in FedPayments Manager to accommodate the Customer's specific informational needs. The use of multiple service units is for the convenience of the Customer only and does not create any special obligations on the part of a Reserve Bank with respect to Messages released by the Customer using the various service units.
- 5.2** Any name used by a Customer or a Reserve Bank to identify a service unit is for convenience only and does not in any way alter or affect the Reserve Bank's right to treat the Customer as exclusively entitled to instruct the Reserve Banks with respect to the Customer's account.

## **6.0 PROCESSING OPTIONS**

- 6.1** FedPayments Manager offers each Customer a variety of processing options to help it manage how it creates, updates, and verifies Messages in FedPayments Manager. Each Customer is solely responsible for choosing the options that are best suited, in its judgment, to its funds-transfer business and risk tolerance. For certain processing options, the Reserve Banks may establish default settings. Each Customer shall review and determine whether those settings are appropriate and shall modify them if they are not.
- 6.2** Use of certain processing options may preclude a Customer's ability to release Messages from FedPayments Manager to the Fedwire Funds Service. The Reserve Banks have no liability if a Customer is unable to release a Message to the Fedwire Funds Service for processing because of the processing option settings in FedPayments Manager, whether selected by the Customer or left unchanged from the default settings established by the Reserve Banks.
- 6.3** Customers may change their processing options at any time during FedPayments Manager's operating hours. Consistent with section 1.6, each Customer must have staff with the appropriate access roles available during FedPayments Manager's operating hours to select or modify its processing options. The Reserve Banks are not liable if a Customer cannot select or modify its processing options because the Customer does not have such staff available. Changes to processing options take effect immediately.
- 6.4** The Reserve Banks anticipate that a Customer will need to change its processing options from time to time based on its funds-transfer business and risk tolerance. The Reserve Banks assume no responsibility for monitoring how a Customer uses (or fails to use) the processing options that are available to it in FedPayments Manager or for monitoring how the Customer modifies its processing options.

- 6.5** A Customer may provide the Reserve Banks with one to five e-mail addresses in FedPayments Manager for notifications about changes to the settings, verification, or e-mail notification processing options in FedPayments Manager. If a Customer does so, the Reserve Banks will make best efforts, but are under no obligation, to send to those addresses an e-mail notifying the Customer that a change has been made to those processing options.
- 6.6** The Reserve Banks may provide warnings in FedPayments Manager if a Customer has not enabled certain processing options. These warnings are provided solely as a convenience for Customers. The Reserve Banks are not liable for the absence of warnings for other processing options.

## **7.0 TREATMENT OF INFORMATION**

- 7.1** Information created or received in FedPayments Manager is treated as confidential information of the Customer and will be used by the Reserve Banks only as provided in section 7.2 of this appendix.
- 7.2** The Reserve Banks may access and use information in FedPayments Manager:
  - 7.2.1** To respond to a request of the Customer that entered the information into FedPayments Manager;
  - 7.2.2** To perform routine backup and maintenance of FedPayments Manager;
  - 7.2.3** For reconciliation purposes during a Fedwire Funds Service or FedPayments Manager contingency;
  - 7.2.4** To resolve the status of a Message that has been released to the Fedwire Funds Service but, after a reasonable period, has not been accepted or rejected by the Fedwire Funds Service;
  - 7.2.5** To analyze how Customers are using various features of FedPayments Manager (such information not including the content of Messages in FedPayments Manager);
  - 7.2.6** As required by law; or
  - 7.2.7** As permitted by law if such use is also consistent with the Reserve Banks' information access policy.
- 7.3** A Customer may view in FedPayments Manager and print a Message, Acknowledgment, or other advice or notice created or received by the Customer in FedPayments Manager only during the current cycle date and the preceding 15 months. Certain audit trail information is also available for viewing and printing in FedPayments Manager for this period. Except as provided in section 7.6, all information in FedPayments Manager is deleted if it is more than 15 months old.
- 7.4** FedPayments Manager offers Customers the ability to export certain Messages. Not all Messages can be exported.
- 7.5** Any information in FedPayments Manager that is backed up by the Reserve Banks is also subject to the limitations in section 7.2 of this appendix.

- 7.6** Messages that have been created in FedPayments Manager but have not yet been released to the Fedwire Funds Service are stored indefinitely in FedPayments Manager. The Reserve Banks reserve the right to delete such Messages from time to time. In general, they will exercise that right when they are implementing changes to the FedPayments Manager application.

## **8.0 HOURS OF OPERATION**

- 8.1** FedPayments Manager is available from 8:00 p.m. ET each day that precedes a Fedwire funds-transfer business day until 7:00 p.m. ET the next day. The Reserve Banks may decide, in their sole discretion, to open or close FedPayments Manager at an earlier time to facilitate special market needs.
- 8.2** If there is an extension of the Fedwire Funds Service operating hours, FedPayments Manager may also be extended. The reopening of FedPayments Manager may also be affected if there is an extension of the Fedwire Funds Service operating hours.
- 8.3** The Reserve Banks reserve the right to restrict Customer access to FedPayments Manager at any time they have reason to believe such access poses a risk to the security or proper functioning of FedPayments Manager or the Fedwire Funds Service.

## **9.0 LIABILITY**

- 9.1** The Reserve Banks are not liable for loss or damage resulting from a problem beyond their reasonable control. This includes, but is not limited to, loss or damage resulting from any delay, error, or omission in the transmission of any information between the Customer and FedPayments Manager and loss or damage resulting from the acts or omissions of internet service providers. The Reserve Banks are also not liable for loss or damage resulting from acts of war, riots, civil unrest, strikes, labor disputes, acts of terrorism, acts of God, or acts of nature.
- 9.2** In addition to the exclusions of their liability elsewhere in this appendix, the Reserve Banks are not liable for any loss or damage resulting from FedPayments Manager being unavailable.
- 9.3** Nothing in this appendix relieves a Reserve Bank from responsibility for its own failure to exercise ordinary care or to act in good faith in operating the FedPayments Manager service. A Reserve Bank's liability under this appendix is strictly limited to damages proximately suffered by a Customer and does not extend to lost profits, claims by third parties, or consequential or incidental damages even if the Reserve Bank had been informed of the possibility of such damages.

"FedPayments," "Fedwire," and "FedLine Advantage" are registered service marks of the Federal Reserve Banks. A complete list of marks owned by the Federal Reserve Banks is available at [FRBservices.org](http://FRBservices.org).

## APPENDIX E: PAYMENT NOTIFICATION

The Fedwire® Funds Service message format enables a sender to request notification, by e-mail, that the beneficiary's bank specified in a Payment Order has credited the account of or otherwise paid the beneficiary of a funds transfer. This appendix sets forth the role of the Reserve Banks and the obligations of banks with respect to use of this payment notification feature.

### 1.0 PAYMENT NOTIFICATION GUIDELINES

- 1.1 The Payment Notification Guidelines are market practices to facilitate use of the payment notification feature. Operating Circular 6, including this appendix, supersedes the Payment Notification Guidelines to the extent of any inconsistency.
- 1.2 By sending a Payment Order with a payment notification indicator of "1" in the Fedwire Funds Service message tag indicated in the Payment Notification Guidelines, a sender should use its best efforts to follow the Payment Notification Guidelines, as they may be amended from time to time, and agrees to the provisions of this appendix.

### 2.0 DEFINITIONS

- 2.1 For purposes of this appendix:
  - (a) **Agent Bank** means a Participant Member that has agreed to act on behalf of a Nonparticipant Member by executing Appendix E-2, as provided in section 3.1 of this appendix.
  - (b) **Nonparticipant Member** means a bank that is not a Fedwire Participant but is a member of the PNUG.
  - (c) **Participant Member** means a bank that is both a Fedwire Participant and a member of the PNUG.
  - (d) **Payment Notification Guidelines** means the market practices described in section 1.1 of this appendix, as they may be amended from time to time and made available by the Reserve Banks on FRBservices.org.
  - (e) **PNUG** means the Payment Notification User Group described in the Payment Notification Guidelines.
  - (f) **Wholesale Operations Site** means the Reserve Bank that has been designated to support operation of the Fedwire Funds Service for banks in a particular Federal Reserve district.
- 2.2 Capitalized terms not defined in this appendix have the meanings assigned to them in Operating Circular 6.

### 3.0 PAYMENT NOTIFICATION USER GROUP (PNUG)

- 3.1 A bank that is a Fedwire Participant may join the PNUG (*i.e.*, become a Participant Member) by executing Appendix E-1. A bank that is not a Fedwire Participant may only join the PNUG (*i.e.*, become a Nonparticipant Member) by arranging for a Participant Member to

agree to act on behalf of the Nonparticipant Member (*i.e.*, become an Agent Bank) by executing Appendix E-2.

- 3.2 A bank becomes a member of the PNUG as of (i) the first Fedwire funds-transfer business day of the month following the month in which the appropriate Wholesale Operations Site receives a duly executed Appendix E-1 or Appendix E-2 if the relevant appendix is received before the 20<sup>th</sup> day of the month or (ii) the first Fedwire funds-transfer business day of the second month following the month in which the appropriate Wholesale Operations Site receives a duly executed Appendix E-1 or Appendix E-2 if the relevant appendix is received on or after the 20<sup>th</sup> day of the month. A bank may specify in the relevant appendix its request to become a member of the PNUG as of the first Fedwire funds-transfer business day of a month subsequent to the date its membership would otherwise be effective under this section.
- 3.3 To withdraw from the PNUG, a Participant Member must send to the appropriate Wholesale Operations Site a written notice that it is withdrawing from the group. A Nonparticipant Member may only withdraw from the PNUG by instructing its Agent Bank to send to the appropriate Wholesale Operations Site a written notice that the Nonparticipant Member is withdrawing from the group. Notices must be signed by the required number of authorized individuals of the Participant Member (as indicated on the Official Authorization List on file with the Participant Member's Administrative Reserve Bank), whether acting in its own capacity or as an Agent Bank. Withdrawal from the PNUG is effective as of (i) the first Fedwire funds-transfer business day of the month following the month in which the appropriate Wholesale Operations Site receives proper notice of withdrawal if the notice is received before the 20<sup>th</sup> day of the month or (ii) the first Fedwire funds-transfer business day of the second month following the month in which the appropriate Wholesale Operations Site receives proper notice of withdrawal if the notice is received on or after the 20<sup>th</sup> day of the month. Withdrawing from the PNUG terminates a bank's obligations under this appendix (including the obligations an Agent Bank has assumed by agreeing to act on behalf of a Nonparticipant Member) except as provided in sections 1.2 and 7.3 of this appendix.
- 3.4 An Agent Bank may terminate its agreement under Appendix E-2 to act on behalf of a Nonparticipant Member by sending to the appropriate Wholesale Operations Site a written notice. The notice must be signed by the required number of authorized individuals of the Agent Bank (as indicated on the Official Authorization List on file with the Agent Bank's Administrative Reserve Bank). The termination is effective three Fedwire funds-transfer business days after the date on which the appropriate Wholesale Operations Site receives proper notice. Upon effectiveness of the termination, (i) the Agent Bank's obligations under Appendix E-2 cease with respect to the Nonparticipant Member except as provided in sections 1.2 and 7.3 of this appendix and (ii) the Nonparticipant Member ceases to be a member of the PNUG. The Reserve Banks shall provide notice that the Nonparticipant Member is no longer a member of the PNUG by updating the PNUG directory described in section 5.0 of this appendix at least one Fedwire funds-transfer business day prior to the date the termination becomes effective.
- 3.5 The Reserve Banks may exclude, suspend, or remove a bank as a member of the PNUG at any time if the Reserve Banks, in their sole discretion, determine that the bank is not complying with this appendix or is otherwise misusing the payment notification feature. If a bank is suspended or removed from the PNUG under this section, the Reserve Banks shall provide notice that such bank is no longer a member of the PNUG by updating the PNUG directory described in section 5.0 of this appendix at least one Fedwire funds-transfer business day prior to the date the termination becomes effective.



- 3.6 The Reserve Banks do not enforce or monitor banks' adherence to the Payment Notification Guidelines and expressly disclaim any responsibility for enforcing or monitoring adherence to the Payment Notification Guidelines. For example, the Reserve Banks do not verify whether the beneficiary's bank (or any other bank) in a particular Payment Order is a member of the PNUG or whether the beneficiary's bank has credited the account of or otherwise paid the beneficiary, nor do the Reserve Banks track whether Participant Members or Nonparticipant Members in fact provide the payment notification being requested.

#### **4.0 USE OF PAYMENT NOTIFICATION FEATURE**

- 4.1 Use of the payment notification feature does not guarantee that a sender requesting payment notification will receive such notification. The Reserve Banks do not warrant or guarantee that a payment notification will be made or received.
- 4.2 The Reserve Banks make no representations or warranties concerning, and expressly disclaim any liability for, the accuracy of the information provided in a Payment Order in connection with the payment notification feature.
- 4.3 The parties to a funds transfer agree that use of the payment notification feature is not a condition to payment and does not alter, by contract or otherwise, application of Regulation J, Article 4A, Operating Circular 6, or any funds-transfer system rule to a Payment Order or the funds transfer to which the Payment Order relates, including but not limited to determinations as to how or when a Payment Order is accepted or rejected, whether or when a party to the funds transfer has fulfilled its obligation to pay and/or give notice to another party to the funds transfer, and when a funds transfer is completed. Neither action nor inaction by a receiving bank with respect to use of the payment notification feature gives rise to liability under this appendix.

#### **5.0 PNUG DIRECTORY**

- 5.1 The Reserve Banks shall maintain a directory of banks that are members of the PNUG. The directory is publicly accessible on [FRBservices.org](http://FRBservices.org).
- 5.2 On the 25<sup>th</sup> of each month (or the next Fedwire funds-transfer business day if the 25<sup>th</sup> falls on a weekend or holiday), the Reserve Banks shall make available on [FRBservices.org](http://FRBservices.org) an updated directory that reflects changes in the membership of the PNUG that will be effective as of the first Fedwire funds-transfer business day of the following month, as provided in sections 3.1 through 3.3 of this appendix. Members of the PNUG should use the period between the date the updated directory is made available and the date the changes in membership are effective to update their systems.
- 5.3 In accordance with sections 3.4 and 3.5 of this appendix or otherwise at their discretion, the Reserve Banks may make an updated directory available on [FRBservices.org](http://FRBservices.org) on other dates.
- 5.4 The Reserve Banks make no representations or warranties concerning, and expressly disclaim any liability for, the accuracy of the information provided to them for inclusion in the directory.

## 6.0 E-MAIL ADDRESSES USED TO SEND PAYMENT NOTIFICATIONS

- 6.1 Members of the PNUG shall provide the appropriate Wholesale Operations Site with the e-mail address or addresses they use to send payment notifications. This information is initially collected in Appendix E-1 or Appendix E-2. Parties requesting notification are expected to use this information to prevent their antispaam filters from blocking payment notification e-mails.
- 6.2 Participant Members may change the e-mail address or addresses they use to send payment notifications by sending to the appropriate Wholesale Operations Site a written notice. A Nonparticipant Member may only update the e-mail address or addresses it uses to send payment notifications by instructing its Agent Bank to send to the appropriate Wholesale Operations Site a written notice. Notices must be signed by the required number of authorized individuals of the Participant Member (as indicated on the Official Authorization List on file with the Participant Member's Administrative Reserve Bank), whether acting in its own capacity or as an Agent Bank. If the appropriate Wholesale Operations Site receives proper notice of the change before the 20<sup>th</sup> of the month, the change will be effective as of the first Fedwire funds-transfer business day of the month following the month in which the Wholesale Operations Site receives notice. If the appropriate Wholesale Operations Site receives proper notice of the change on or after the 20<sup>th</sup> of the month, the change will be effective as of the first Fedwire funds-transfer business day of the second month following the month in which the Wholesale Operations Site receives notice.
- 6.3 The Reserve Banks shall make a list of these e-mail addresses available to Participant Members, whether acting in their own capacity or as Agent Banks, in a manner designated by the Reserve Banks from time to time. Agent Banks shall make this information available to Nonparticipant Members in a manner designed to reduce the likelihood that persons without a need to know the information will obtain or have access to it. Members of the PNUG may make this information available to their customers that wish to request payment notification, but members must do so in a manner designed to reduce the likelihood that persons without a need to know the information will obtain or have access to it. The Reserve Banks do not warrant or guarantee the security or confidentiality of these e-mail addresses.
- 6.4 On the 25<sup>th</sup> of each month (or the next Fedwire funds-transfer business day if the 25<sup>th</sup> falls on a weekend or holiday), the Reserve Banks shall make available (as provided in section 6.3 of this appendix) an updated list of these e-mail addresses to reflect changes that will be effective as of the first Fedwire funds-transfer business day of the following month (i) in the membership of the PNUG, as provided in sections 3.1 through 3.3 of this appendix, and (ii) to the e-mail addresses, as provided in section 6.2 of this appendix. Members of the PNUG should use the period between the date the updated list is made available and the date the changes are effective to update their systems.
- 6.5 In accordance with sections 3.4 and 3.5 of this appendix or otherwise at their discretion, the Reserve Banks may make an updated list of these e-mail addresses available to Participant Members, in a manner designated by the Reserve Banks from time to time, on other dates.
- 6.6 The Reserve Banks make no representations or warranties concerning, and expressly disclaim any liability for, the accuracy of the information provided to them for inclusion in the list of e-mail addresses.

## 7.0 RESERVE BANK LIABILITY

7.1 The Reserve Banks are not liable for any loss or damage resulting from (i) the unavailability of either the directory of PNUG members or the list of e-mail addresses from which payment notifications may be sent, (ii) disclosure or improper use of the e-mail addresses provided in accordance with section 6.0 of this appendix, (iii) problems beyond their reasonable control, or (iv) acts of war, riots, civil unrest, strikes, labor disputes, acts of terrorism, acts of God, or acts of nature.

7.2 With respect to any use that a bank makes of the payment notification feature, a Reserve Bank is liable only:

- (a) to a Participant Member, whether acting in its own capacity or as an Agent Bank (*i.e.*, not to any other party, including but not limited to Nonparticipant Members),
- (b) for loss or damage proximately caused by the failure by the Reserve Bank or its employees to exercise ordinary care or act in good faith in carrying out its responsibilities under this appendix, and
- (c) up to the amount of any fees paid by the Participant Member to the Reserve Bank for using the payment notification feature during the month immediately prior to the transaction or occurrence.

In no event is a Reserve Bank liable for any special, incidental, or consequential damages, even if such damages were foreseeable or the Reserve Bank had been informed of the possibility of such damages.

7.3 Except for a claim, loss, cost, or expense arising exclusively from a Reserve Bank's failure to exercise ordinary care or act in good faith in carrying out its responsibilities under this appendix:

- (a) a Participant Member or any other sender requesting payment notification shall defend, indemnify, and hold the Reserve Banks harmless against any claim, loss, cost, or expense, including but not limited to reasonable attorneys' fees and expenses of litigation, arising from or related to the payment notification feature; and
- (b) an Agent Bank shall defend, indemnify, and hold the Reserve Banks harmless against any claim, loss, cost, or expense, including but not limited to reasonable attorneys' fees and expenses of litigation, arising from or related to the payment notification feature to the extent such claim, loss, cost, or expense arises from or relates to the Nonparticipant Member on whose behalf the Agent Bank has agreed to act, regardless of whether the funds transfer for which payment notification was requested was handled by the Agent Bank.

These indemnities survive a bank's withdrawal from the PNUG or termination by the Agent Bank of its agreement to act on behalf of a Nonparticipant Member under Appendix E-2, as the case may be.

7.4 A bank must bring any legal action against a Reserve Bank with respect to the payment notification feature within one year from the date of the transaction or occurrence that gave rise to the claim.

"Fedwire" is a registered service mark of the Federal Reserve Banks. A complete list of marks owned by the Federal Reserve Banks is available at [FRBservices.org](http://FRBservices.org).



[FRBservices.org](http://FRBservices.org)

## APPENDIX E-1: FEDWIRE® FUNDS SERVICE – PAYMENT NOTIFICATION USER GROUP AGREEMENT FOR PARTICIPANT MEMBERS

Federal Reserve Use Only – Internal FR	
OAL Verification:	
WOS Initials: _____	Date: _____

**\*Required Fields**

### Section 1 – Participant Member Information (must be Fedwire Funds Service Participant)

Financial Institution Name*			
Routing (ABA) Number*			
Requestor Name*	<i>First</i>	<i>Middle Initial</i>	<i>Last</i>
Telephone*	<i>Phone</i>		<i>Extension</i>
Email address to which PNUG Directory should be sent*			
Request Effective Month* <i>(Refer to section 3.2 of Appendix E)</i>	<i>Month &amp; Year</i>		
Email address from which payment notifications will be sent <i>(example: notify@firstbank.com)</i>	Email Address #1: *		
	Email Address #2: <i>(optional)</i>		

### Section 2 – Terms

We, the financial institution identified in section 1 above, agree to the provisions of your Operating Circular 6, including Appendix E, as amended from time to time.

We acknowledge we should use best efforts to follow the Payment Notification Guidelines, as amended from time to time, which are published on FRBservices.org.

### Section 3 – Authorized Signature

The undersigned is signing this agreement on behalf of the financial institution identified in section 1 above. *This agreement must be signed by an individual listed on the Participant Member’s Official Authorization List (OAL).*

**\*Required Fields**

Name*	<i>First</i>	<i>Middle Initial</i>	<i>Last</i>
Title*			
Email Address*			
Signature*			
Date*			
Telephone	<i>Phone</i>		<i>Extension</i>

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*Please complete this form and mail original to:*

**Customer Contact Center**  
**Federal Reserve Bank of Kansas City**  
P.O. Box 219416  
Kansas City, MO 64121-9416



[FRBservices.org](http://FRBservices.org)

**APPENDIX E-2: FEDWIRE® FUNDS SERVICE –  
PAYMENT NOTIFICATION USER GROUP  
AGREEMENT FOR NONPARTICIPANT MEMBERS**

Federal Reserve Use Only – Internal FR
OAL Verification:
WOS Initials: _____ Date: _____

**Section 1 – Agent Bank Information (must be Fedwire Funds Service Participant) \*Required Fields**

Financial Institution Name* <i>(must match institution of authorized signer below)</i>			
Routing (ABA) Number*			
Requestor Name*	First	Middle Initial	Last
Telephone*	Phone		Extension
Email address to which PNUG Directory should be sent*			

**Section 2 – Nonparticipant Member Information and Sending Email Address**

*Nonparticipant Member 1:*

Nonparticipant Member Name*		
Nonparticipant ID Number* <i>(Routing (ABA) Number, Bank Identifier Code (BIC), UID, or Other ID)</i>		
Request Effective Month* <i>(Refer to section 3.2 of Appendix E)</i>	Month & Year	
Email address from which payment notifications will be sent <i>(example: notify@firstbank.com)</i>	Email Address #1: *	
	Email Address #2: <i>(optional)</i>	

*Nonparticipant Member 2 (As applicable):*

Nonparticipant Member Name*		
Nonparticipant ID Number* <i>(Routing (ABA) Number, Bank Identifier Code (BIC), UID, or Other ID)</i>		
Request Effective Month* <i>(Refer to section 3.2 of Appendix E)</i>	Month & Year	
Email address from which payment notifications will be sent <i>(example: notify@firstbank.com)</i>	Email Address #1: *	
	Email Address #2: <i>(optional)</i>	

*Nonparticipant Member 3 (As applicable):*

Nonparticipant Member Name*	
Nonparticipant ID Number* <i>(Routing (ABA) Number, Bank Identifier Code (BIC), UID, or Other ID)</i>	
Request Effective Month* <i>(Refer to section 3.2 of Appendix E)</i>	Month & Year
Email address from which payment notifications will be sent <i>(example: notify@firstbank.com)</i>	Email Address #1: *
	Email Address #2: <i>(optional)</i>

**Section 3 – Terms**

We, the financial institution identified in section 1 above, represent and warrant that we have the authority to act on behalf of the financial institutions identified in section 2 above with respect to Appendix E to your Operating Circular 6, including but not limited to the authority to request that you make each such financial institution a member of the Payment Notification User Group. We agree to the provisions of your Operating Circular 6, including Appendix E, as amended from time to time (including but not limited to the indemnification provisions in Appendix E relating to the financial institutions identified in section 2 above).

We represent that we have obtained a duly executed written agreement from each financial institution identified in section 2 in which the financial institution (i) has authorized us to act as Agent Bank for it, (ii) acknowledges it should use best efforts to follow the Payment Notification Guidelines, as amended from time to time, which are published on FRBservices.org, and (iii) agrees to the provisions of Appendix E to your Operating Circular 6, as amended from time to time. We agree to furnish these written agreements to you or another Federal Reserve Bank upon request.

**Section 4 – Authorized Signature**

The undersigned is signing this agreement on behalf of the financial institution identified in section 1 above. *This agreement must be signed by an individual listed on the Agent Bank’s Official Authorization List (OAL).*

**\*Required Fields**

Name*	First	Middle Initial	Last
Title*			
Email Address*			
Signature*			
Date*			
Telephone	Phone	Extension	

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 Kansas City, MO 64121-9416