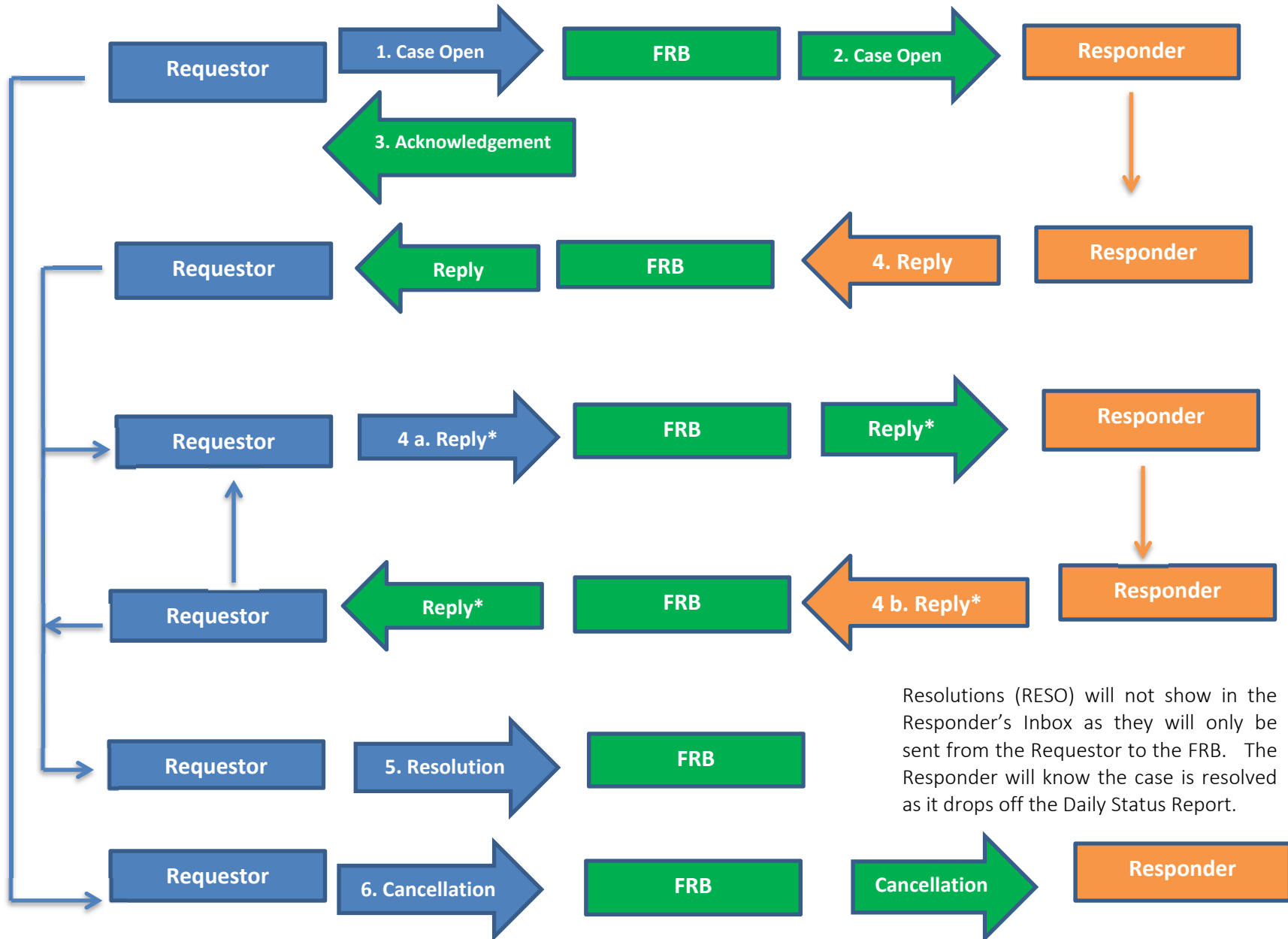


FEDACH® EXCEPTION RESOLUTION SERVICE MESSAGE FLOW



Resolutions (RESO) will not show in the Responder's Inbox as they will only be sent from the Requestor to the FRB. The Responder will know the case is resolved as it drops off the Daily Status Report.

*The process could continue as needed until the exception is resolved or canceled by the Requestor.

1. The Requestor opens an exception case by sending a Case Open message
2. The Federal Reserve Banks (FRBs) forward the exception case to the Responder by sending a Case Open message
3. The FRBs send an Acknowledgement message to the Requestor. Reference numbers are provided as an aid in identifying the case.
4. The Responder sends a Reply message to the Requestor
 - a. Where applicable, the Requestor could send a Reply message to the Responder requesting additional information
 - b. The Responder sends a Reply message to the Requestor with the additional information
5. The Requestor sends a Resolution message to the FRBs to resolve and close the exception case. The Resolution message is not sent to the Responder.
6. The Requestor can cancel an exception request, at any time after receiving the acknowledgement, by sending a Cancellation message. The Cancellation message is forwarded to the Responder.