

Check Adjustments Quick Reference Guide (QRG) Recap

	If you are the Sender of the item, you can submit these Investigation Types:	If you are the Receiver of the item/entry, you can submit these Investigation Types:
1		Claim of Damage Due to Underencoding Adjustment*
2	Disposition (DISP)	
3	Duplicate Entry (DUP)	Duplicate Entry (DUP)
4	Encoding Error (ENC)	Encoding Error (ENC)
5	Entry in Error (ERR)	Entry in Error (ERR)
6	Information Request (INFO)	Information Request (INFO)
7		Late Return Claim (LC)*
8	Late Return Disclaimer (LR)*	
9		Listed Not Enclosed (LNE)
10		Missing Cash Letter (MCL)
11		Non-Cash Item (NCH)
12	Non-Receipt of Cash/Return Letter Credit (MCL)	
13		Not Our Item (NOI)*
14		Original or Sufficient Copy Request (OSCR)
15		Paid Item (PAID)
16	Photo in Lieu (PIL)*	
17	Photocopy Request (PREQ)	Photocopy Request (PREQ)
18		Remote Deposit Capture (RDC) Item*
19	Source of Receipt (SOR)	Source of Receipt (SOR)
20	Wrong Payee Credited (WPC)	
21		Unauthorized Electronically Created Item (UECI)*
22		Unauthorized Remotely Created Check (URCC)*
23		Warranty/Indemnity Claim (WIC) Check 21 or Electronically Created Item (ECI)*
	*Requires Documentation	Updated March 20, 2022