



Certificate of Resolutions Authorizing an Institution to Open and Maintain Accounts and Use Services via DocuSign® Instructions

September 2024

Table of Contents

Section 1	3
Certificate of Resolutions Authorizing an Institution to Open and Maintain Accounts and Use Services	3
Section 2	4
Submitting a Board Resolutions form	4
Institution Information	4
Jurisdiction of the Institution	5
Institution Head Office	5
Board Resolutions	5
Second Resolution	5
Additional Information	6
Submitter	6
Certifying Official Acknowledgement	6
Certifying Official Information	6
Summary	6
Form Review	6
Section 2	9
Reviewing a Board Resolutions form	9
Certifying Official	9
Appendix A	12
Decline to Sign	12
Appendix B	13
Glossary	13
Appendix C	14
Process Flow	14

Section 1

Certificate of Resolutions Authorizing an Institution to Open and Maintain Accounts and Use Services

The Certificate of Resolutions Authorizing an Institution to Open and Maintain Accounts and Use Services (Board Resolutions form) serves as the legal basis for establishing an institution's authority to engage in business with the Federal Reserve, as well as for identifying those who have the authority to designate individuals who can take actions and issue instructions for the use of Federal Reserve accounts or services. The Board Resolutions form webform link (via DocuSign platform) is available on FRBServices.org[®].

This Board Resolutions form, along with an Official Authorization List Account Holder and Non-Account Holder (OAL form), must be in place before your institution may request any changes to existing services or access to new services.

To help ensure the Federal Reserve accepts instructions and/or approval only from those individuals an institution authorizes to transact business with the Federal Reserve, the customer must provide the Board Resolutions form, certifying that the requisite resolutions have been adopted by its board of directors.

This Board Resolutions form sets forth resolutions of an institution's board of directors. An institution cannot submit a valid Board Resolutions form unless its board of directors has adopted the resolutions set forth in the enumerated paragraphs of the Board Resolution form. The following provides information for completing the Board Resolution form. All fields marked with a red asterisk (*) are required.

- U.S. branches or agencies of foreign bank¹ cannot submit the Foreign Banking Institution Account Agreement and Certificate of Resolutions Authorizing a Foreign Banking Institution to Open and Maintain Master Accounts and Obtain Services cannot be submitted through DocuSign and requires the original document to be submitted to:

National Accounting Customer Support
Federal Reserve Bank of Minneapolis
Financial Management Group
90 Hennepin Ave
P.O. Box 291
Minneapolis, MN 55480-0291

These instructions provide detailed step-by-step guidance for submitting the relevant Board Resolution form via DocuSign and ensuring this Board Resolution form is properly completed:

¹ Before accessing Federal Reserve Bank accounts or services, a U.S. branch or agency of a foreign bank must complete (i) the package of documents specific to such branches or agencies available at FRBServices.org and (ii) the Account and Non-Account Holder OAL form.

Section 2

Submitting a Board Resolutions form

The initial information identifies the legal name of the institution seeking Federal Reserve services, the institution's RTN/CIN, the Resolutions date, the jurisdiction in which the institution was established and the institution's head office location.

Institution Information

The individual filling out the Board Resolution form begins the process by clicking the link on the Accounting Services Form page, housed on [FRBServices.org](https://www.frb.org/about-us/financial-services). The individual is then directed to a Docusign webform.

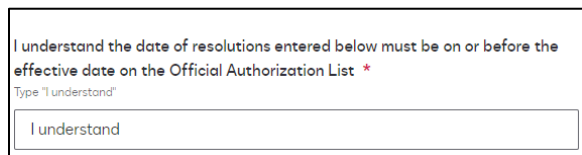
1. Select Begin, as seen below.



2. Provide the legal name of the institution.
 - This cannot be an affiliate, such as a holding company.
3. Provide the Routing Transit Number (RTN) (nine-digit transit routing number) or Customer Identification Number (CIN) (a nine-digit identification number) used to transact business with the Federal Reserve Bank.
4. Confirm if the institution will be submitting an OAL form along with this Board Resolution form by selecting Yes or No, as seen below.



5. If Yes was selected, enter "I understand" when certifying that the date of the Resolutions must be on or before the effective date listed on the OAL form.



6. Provide the date on which the Board Resolution form became effective. The date must be on or before the effective date of the OAL form.

Jurisdiction of the Institution

1. Provide the jurisdiction in which the institution is chartered.
2. If the institution is federally chartered, select Yes.
3. If the institution is chartered by a state or US territory, select No and then select the state, the institution is chartered from the drop-down box.

Institution Head Office

1. Provide the street address, city, state, and zip code of the institution's head office.

Board Resolutions

The section identifies the four Resolutions the institution's Board has adopted in order to open and maintain accounts with the Federal Reserve and which the Corporate Secretary is certifying.

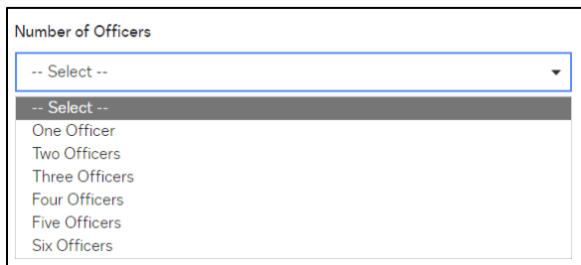
Second Resolution

The certification for the second resolution requires completion. This section of the Board Resolution form requires your institution to list the officer(s) authorized by your institution's board of directors to perform the actions authorized in that paragraph. These officers may be authorized by name and title **or** simply by title (e.g., "John Doe, Vice President", or "any Vice President") and are considered Authorizing Officers for the purposes of your institution's OAL (i.e., an Authorizing Officer in the OAL must be identified by name and/or title in Second Resolution of the Board Resolutions form.)

- A. Select Title and Names if the Institution chooses to authorize specific individuals and their title.

1. Select the number of Officers, up to six, authorized to fulfill the duties outlined in the Second Resolution. See below image.

- If more than six signers are required, please use the Docusign link for 1-18 signers found on [FRBservice.org](https://www.frb.org/service).



The image shows a screenshot of a web form. At the top, there is a label "Number of Officers". Below it is a dropdown menu. The dropdown menu is currently open, showing a list of options. The first option is "-- Select --". Below that are "One Officer", "Two Officers", "Three Officers", "Four Officers", "Five Officers", and "Six Officers". The dropdown menu has a small arrow pointing down on the right side.

2. Provide the name (First and Last) for the Officer(s).
3. Provide the title for Officer(s).

- B. Select Title only, if the institution chooses to authorize individuals by title only.

1. Select the number of Officers, up to six, authorized to fulfill the duties outlined in the Second Resolution, see above image.
2. Provide the title for the Officer(s).

- By selecting Title only, the institution will require a Certifying Official to authenticate the

Authorizing Official on the OAL.

Additional Information

This section identifies the individual completing the Board Resolution form within the DocuSign application and the Certifying Official.

Submitter

This section identifies the individual completing the Board Resolution Form within the DocuSign application.

1. Provide the name of the person filling out the webform.
2. Provide the email of the person filling out the webform.

Certifying Official Acknowledgement

This section acknowledges the official certifying the Board Resolution Form is authorized.

1. Confirm the Certifying Official is a Secretary, Assistant Secretary, or another officer, within the institution, of a similar or higher rank by typing "I understand."
2. Confirm the Certifying Official has the authority to certify the statements within the Board Resolution form by typing "I understand."
3. Confirm the Certifying Official is not listed in the Second Resolution by typing "I understand."

Certifying Official Information

This section identifies the Certifying Official who is certifying the Board Resolution form.

1. Provide the first and last name of the Certifying Official
2. Provide the email address of the Certifying Official.
3. Provide the title of the Certifying Official.

Summary

The following section identifies information provided in the Board Resolution form and allows an individual the opportunity to edit prior to submission by clicking the pencil icon on the upper right corner of the section being reviewed.

1. Review the initial information submitted (Institution name, RTN/CIN, date of resolutions, jurisdiction of institution and institution head office location).
2. Review the information provided for the Second Resolution (Number of officers and either their Names and/or Titles or Titles only).
3. Review the name and email of the individual filling out the Board Resolution form.
4. Review the acknowledgments for the Certifying Official.
5. Review the Certifying Official's name, email and title.

Form Review

The following section presents an electronic version of the Board Resolution form for review.

1. Review & Act: Review the information provided outlining the next steps as seen in the below screen shot.

Please Review & Act on This Form

SYS FSO NACS
FSO NACS Accounting Forms

Thank you for filling out the Certificate of Resolutions Authorizing an Institution to Open and Maintain Accounts and Use Services form (Board Resolutions form). Please review the Board Resolutions form for completeness and accuracy and select finish. The Board Resolutions form will be routed to the designated Certifying Official for review and electronic signature.

When the Resolutions form is completed through the DocuSign® platform, all parties will receive an email with the option to download a copy to retain for their records. Please note that receipt of this email does not indicate acceptance of the Board Resolutions form from the Federal Reserve Bank. If there are questions or issues regarding the Board Resolutions form, you will be contacted. If you have questions or require additional assistance, please contact the Financial Support Office National Accounting and Customer Support (FSO NACS) at the contact information below.

Thank you,

FSO NACS Team
Phone: 1-800-309-6156
Email: sys.fso.nacs@frb.org

The Financial Services logo is a service mark of the Federal Reserve Banks. A list of marks related to financial services products that are offered to financial institutions by the Federal Reserve Banks is available at FRBServices.org ®. "DocuSign" is a registered trademark of DocuSign, Inc.

2. Click on hyperlink for the Electronic Record and Signature Disclosure.
3. Click "Close" after reading as seen below.

Agreement to do business with FSO NACS Accounting Forms X

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, Federal Reserve Bank of Boston (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to "I agree to use electronic records and signatures" before clicking "CONTINUE" within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send you through the DocuSign system during and immediately after the signing session and, if you want to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosures in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgments, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the notices and disclosures electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact FSO NACS:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically via email to: SYS.FSO.NACS@frb.org

To advise FSO NACS of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at SYS.FSO.NACS@frb.org and in the body of such request you must state your previous email address, your new email address. We do not require any other information from you to change your email address. If you created a DocuSign or iD.me account, you may update it with your new email address through your account preferences directly with said applications.

To request paper copies from FSO NACS

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to SYS.FSO.NACS@frb.org and in the body of such request you must state your email address, full name, mailing address, and telephone number.

To withdraw your consent with FSO NACS

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

- decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- send us an email to SYS.FSO.NACS@frb.org and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent. The consequences of your withdrawing consent for online documents will be that the transactions may take a longer time to process and additional steps may be required to complete documents.

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: <https://support.docusign.com/guides/signer-guide-signing-system-requirements>.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access, or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to "I agree to use electronic records and signatures" before clicking "CONTINUE" within the DocuSign system.

By selecting the check-box next to "I agree to use electronic records and signatures", you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify FSO NACS as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgments, and other documents that are required to be provided or made available to you by FSO NACS during the course of your relationship with FSO NACS.

CLOSE

4. Click "I agree to use electronic records and signatures" if choosing to submit the Board Resolution form.

Please read the **Electronic Record and Signature Disclosure**.

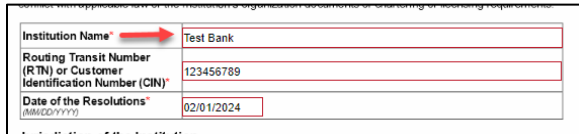
☒ I agree to use electronic records and signatures.

5. See [Appendix A](#) to Decline to Sign if choosing not to submit the Board Resolution form electronically.
 - Please note, by selecting "Continue" the current Board Resolution form will be voided.
 - Individually declining to sign voids the current Board Resolution form at the institution level, as such

your institution will not be able to continue with this specific submission, via the DocuSign platform.

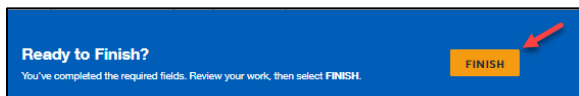
- The Board Resolution form can be resubmitted via the DocuSign platform, or the institution should contact FSO NACS to discuss alternative options.

6. Review the electronic Board Resolution form with the information provided. Edits may be made by placing the cursor in the red outlined box as see below.



Institution Name*	Test Bank
Routing Transit Number (RTN) or Customer Identification Number (CIN)*	123456789
Date of the Resolutions* (MM/DD/YYYY)	02/01/2024

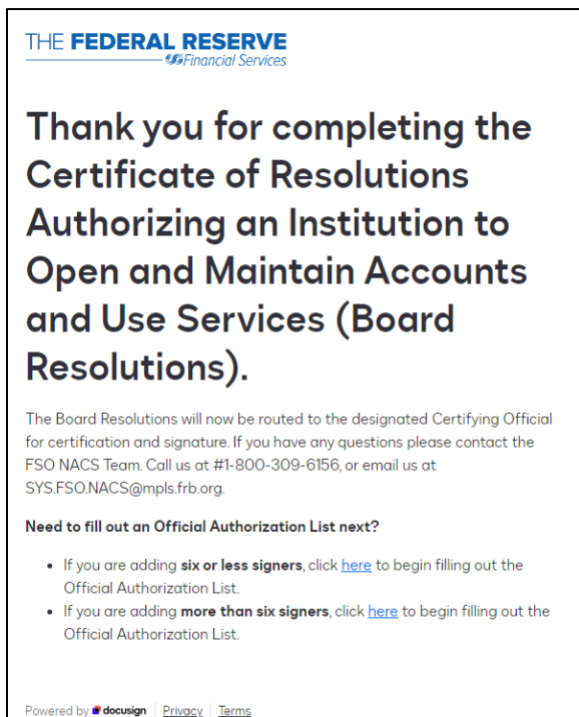
7. Once the review has been completed, click “Finish,” as shown below.



Ready to Finish?
You've completed the required fields. Review your work, then select **FINISH**.

FINISH

8. Congratulations, the Board Resolution form has successfully been completed.




THE FEDERAL RESERVE
Financial Services

Thank you for completing the Certificate of Resolutions Authorizing an Institution to Open and Maintain Accounts and Use Services (Board Resolutions).

The Board Resolutions will now be routed to the designated Certifying Official for certification and signature. If you have any questions please contact the FSO NACS Team. Call us at #1-800-309-6156, or email us at SYS.FSO.NACS@mpls.frb.org.

Need to fill out an Official Authorization List next?

- If you are adding **six or less signers**, click [here](#) to begin filling out the Official Authorization List.
- If you are adding **more than six signers**, click [here](#) to begin filling out the Official Authorization List.

Powered by  docuSign | [Privacy](#) | [Terms](#)

Section 2

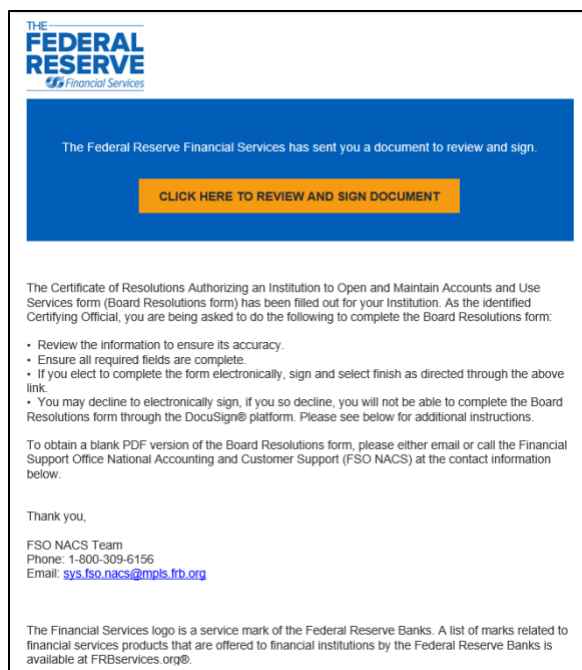
Reviewing a Board Resolutions form

This section addresses the reviewal and signing process for the Certifying Official.

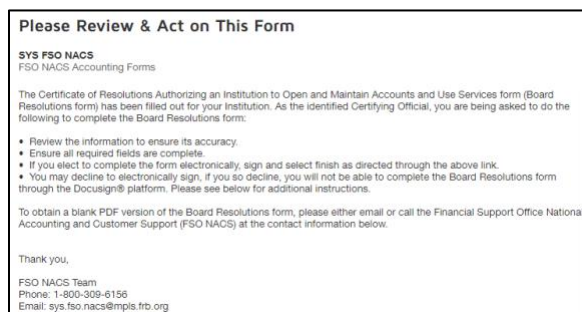
Certifying Official

The following steps will be taken by the Certifying Official.

1. The individual listed as the Certifying Official will receive the below email.



2. The Certifying Official will be directed to DocuSign.
3. Review the information outlining next steps, as seen in the below screen shot.



4. Click on the hyperlink for the Electronic Record and Signature Disclosure.
5. Click "Close" after reading, as seen below.

Agreement to do business with FSO NACS Accounting Forms

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, Federal Reserve Bank of Boston (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to "I agree to use electronic records and signatures" before clicking "CONTINUE" within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. Now you must inform us of your decision to receive future notices and disclosures in paper format and withdraw your consent to receive notices and disclosures electronically as described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, acknowledgments, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact FSO NACS:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically via email to: SYS.FSO.NACS@frib.org

To advise FSO NACS of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at SYS.FSO.NACS@frib.org and in the body of such request you must state your previous email address, your new email address. We do not require any other information from you to change your email address. If you created a DocuSign or iD.me account, you may update it with your new email address through your account preferences directly with said applications.

To request paper copies from FSO NACS

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to SYS.FSO.NACS@frib.org and in the body of such request you must state your email address, full name, mailing address, and telephone number.

To withdraw your consent with FSO NACS

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

- decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- send us an email to SYS.FSO.NACS@frib.org and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent. The consequences of your withdrawing consent for online documents will be that the transactions may take a longer time to process and additional steps may be required to complete documents.

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: <https://support.docusign.com/guides/signer-guide-signing-system-requirements>.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access, or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to "I agree to use electronic records and signatures" before clicking "CONTINUE" within the DocuSign system.

By selecting the check-box next to "I agree to use electronic records and signatures", you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify FSO NACS as described above, you consent to receive exclusively through electronic means all notices, disclosures, acknowledgments, and other documents that are required to be provided or made available to you by FSO NACS during the course of your relationship with FSO NACS.

CLOSE

6. Click "I agree to use electronic records and signatures" to submit the Board Resolution form.

Please read the [Electronic Record and Signature Disclosure](#).

☒ I agree to use electronic records and signatures.

7. See [Appendix A](#) to Decline to Sign

8. Review the electronic Board Resolutions form. Edits may be made by placing the cursor in the blue outlined box as seen below.

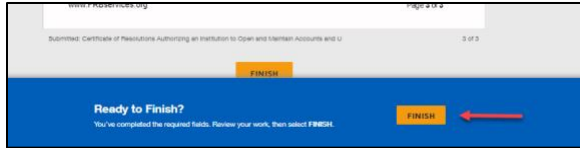
conflict with applicable law or the	Optional - Please enter the name of the	chartering or licensing requirements
	Institution	
Institution Name*	<input type="text" value="Test Institution"/>	
Routing Transit Number (RTN) or Customer Identification Number (CIN)*	<input type="text" value="123456789"/>	
Date of the Resolutions* (MM/DD/YYYY)	<input type="text" value="08/19/2024"/>	

9. Electronically sign the Board Resolution form.

10. Optional: Enter "+1" followed by the country code and national number (01 for US or US Territories).

11. Provide the 10-digit phone number (###-###-####).

12. Click Finish at the bottom of screen once the Board Resolution form has been reviewed and any additional information has been provided.



13. Individuals can view a copy of the Board Resolution form by logging into their DocuSign account.

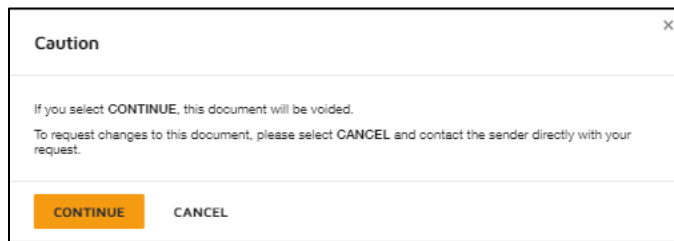
14. Congratulations, you are done signing! Click Continue to be taken back to the Accounting Services Forms page on FRBServices.org.
15. FSO NACS will contact the institution if there are any questions when processing the Board Resolution form.

The Financial Services logo and “FRBservices.org” are service marks of the Federal Reserve Banks. A list of marks related to financial services products that are offered to financial institutions by the Federal Reserve Banks is available at FRBServices.org. “DocuSign” is a registered trademark of DocuSign, Inc.

Appendix A

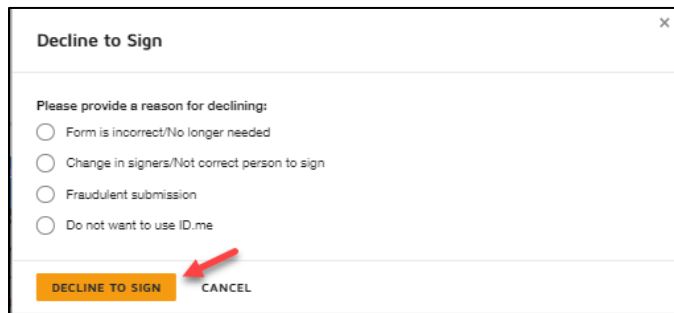
Decline to Sign

1. If the individual chooses not to electronically sign the Board Resolution form, click the down arrow next to “Other Actions” and click “Decline to Sign,” as seen in the below screen shot.
2. Click Continue to void the Board Resolution form or click Cancel to return to the Board Resolution form proceed.
 - Please note, by selecting “Continue” the *current* Board Resolution form will be voided.
 - Individually declining to sign voids the *current* Board Resolution form at the institution level, as such your institution will not be able to continue with this specific submission, via the DocuSign platform.
 - The Board Resolution form can be resubmitted via the DocuSign platform, or the institution should contact FSO NACS to discuss alternative options.



A dialog box titled "Caution" with a close button (X) in the top right corner. The text inside reads: "If you select CONTINUE, this document will be voided. To request changes to this document, please select CANCEL and contact the sender directly with your request." At the bottom, there are two buttons: "CONTINUE" (highlighted in orange) and "CANCEL".

3. Select the reason for declining.
4. Click Decline to Sign.



A dialog box titled "Decline to Sign" with a close button (X) in the top right corner. The text inside reads: "Please provide a reason for declining:" followed by four radio button options: "Form is incorrect/No longer needed", "Change in signers/Not correct person to sign", "Fraudulent submission", and "Do not want to use ID.me". At the bottom, there are two buttons: "DECLINE TO SIGN" (highlighted in orange) and "CANCEL". A red arrow points to the "DECLINE TO SIGN" button.

5. Clicking Cancel will bring user back to the Board Resolution form to complete the DocuSign process.

Appendix B

Glossary

Term	Definition
Authorizing Officer	Designated officers that can take actions and bind your institution as they relate to your use of Federal Reserve Bank accounts or services.
Certificate of Resolutions Authorizing an Institution to Open and Maintain Accounts and Use Services (Board Resolutions form)	Serves as the legal basis for establishing an institution's authority to engage in business with the Federal Reserve, as well as for identifying those who have the authority to designate individuals who can take actions and issue instructions for the use of Federal Reserve accounts or services.
Certifying Official	Individual (Secretary or Asst. Secretary) who is authorized to certify an Authorized Officer.
Docusign	An electronic signature platform.
Official Authorization List (OAL)	Serves as a legal basis for establishing the identity and the authority of the individuals who have the authority to take actions that bind your institution as they relate to your use of or access to Federal Reserve services.
Submitter	An individual filling out the Docusign form.

Appendix C

Process Flow

