

FedLine Direct[®] Contingency Solution

The FedLine Direct Contingency Solution is designed to provide seamless, automatic failover of your organization's FedACH[®] operations to your contingency processing site in the event of a disruption to your primary site.

Real-Time Failover

With the FedLine Direct Contingency Solution, in the event of a service disruption at your primary processing site, your FedACH configuration would already be in place for your contingency site. The preset failover is designed to occur in real-time – there is no need for your organization to notify the Federal Reserve Banks in the event of a disruption to your primary processing site. Without the FedLine Direct Contingency Solution in place, your organization must first contact the Federal Reserve Banks, which then need to manually change the configuration parameters to point to the contingency site, adding time to the recovery process.

Faster Recovery Time

Without the down-time from a manual recovery process, your institution can recover services immediately. Real-time failover means that your FedACH traffic would automatically be rerouted, minimizing the risk that your customers' time-critical transaction files are missed or delayed.

Technical Requirements

The FedLine Direct Contingency Solution is available to customers accessing FedACH payment services via the FedLine Direct access solution. In order to take advantage of this enhanced contingency option, your organization must have at least one backup processing site in place that utilizes either a 256K or T1 circuit connection. The FedLine Direct Contingency Solution service allows up to seven different IP addresses across up to seven different sites to be mapped for one node.

The FedLine Direct Contingency Solution for FedACH payment services provides:

- Real-time failover for contingency processing
- Minimal down time
- Reduced risk with time-critical payment transactions

The Federal Reserve Financial Services Advantage

The Federal Reserve led the financial services industry in providing electronic access to services more than 25 years ago and now has network reach to connect you with over 15,000 U.S. financial institutions. We continue to develop innovative and reliable options to meet your changing needs.

Where Can I Get More Information?

The Federal Reserve is committed to providing you with exceptional customer service. Our team of technical support experts is available to assist you in using all of our products and services. For a complete listing of contacts for your institution, please see My FedDirectory[®] by visiting FRBservices.org and selecting "Contact Us".