



**MIAMI BRANCH**  
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July 1, 2016

To: Depository Institutions Serviced by the Miami Branch of the Federal Reserve Bank of Atlanta

The Miami Branch of the Federal Reserve Bank of Atlanta would like to share recent organizational changes in the Bank's Cash Services leadership team.

On April 16, 2016 **Beverly Ferrell** was appointed the Assistant Vice President and Branch Manager of the Miami Branch of the Federal Reserve Bank of Atlanta. Beverly is replacing Paul Graham, Vice President and Branch Manager, who is retiring on July 31, 2016 after 36 years of service. Paul provided leadership in the Jacksonville Branch from 1985 until 2008 and has been the senior officer over Miami's cash operation since 2009.

Coupled with Paul's retirement and Beverly's new role, the Miami Branch is also pleased to announce that Cash Services Manager **Eric Ngai** has been named the new Director of the Miami Cash Services Department. Eric is an experienced professional who brings many years of leadership with a primary focus on cash financial services.

What has not changed is the Miami Branch's knowledgeable and dedicated Cash Services team with over 100 years of experience handling the cash needs of its customers. The Miami Cash Services team is highly skilled and has earned a strong reputation for quality, customer service and efficiency in one of the Federal Reserve System's largest Cash Services operations.

Please update your records with the attached Miami Cash Services contact list. If you have any questions regarding Miami Cash Services, please contact Beverly or any of the Cash Services management representatives identified below.

Sincerely,

A handwritten signature in blue ink that reads "Beverly F. Ferrell".

Beverly F. Ferrell

Miami Branch Announcement

June 28, 2016

<b>Miami Branch</b> <b>Federal Reserve Bank of Atlanta</b> <b>Cash Services Management Team</b> <i>June 2016</i>		
Beverly Ferrell	Assistant Vice President and Branch Manager	305-471-6487 786-877-3542 <i>[cell]</i> Beverly.L.Ferrell@atl.frb.org
Eric Ngai	Cash Services Director	305-471-6462 954-594-2981 <i>[cell]</i> Eric.Ngai@atl.frb.org
Thomas Topa	Cash Services Manager	305-471-6482 786-412-6624 <i>[cell]</i> Thomas.Topa@atl.frb.org
Patrick Krug	Cash Services Manager	305-471-6209 786-566-7747 <i>[cell]</i> Patrick.Krug@atl.frb.org
Alberto Armas	Cash Services Section Manager	305-471-6269 305-389-4875 <i>[cell]</i> Alberto.Armaz@atl.frb.org
Linet Blondet	Cash Services Section Manager	305-471-6403 786.457.2041 <i>[cell]</i> Linet.Blondet@atl.frb.org
Oswaldo Castillo	Cash Services Section Manager	305-471-6461 305-710-0132 <i>[cell]</i> Oswaldo.Castillo@atl.frb.org
Daniel Hernandez	Cash Services Section Manager	305-471-6404 305-389-3829 <i>[cell]</i> Daniel.A.Hernandez@atl.frb.org