



FEDERAL RESERVE BANK
OF SAN FRANCISCO
PHOENIX PROCESSING CENTER

October 24, 2016

**Federal Reserve Bank of San Francisco's Phoenix Processing Center
is Converting to a New Internal Cash Transactional System**

To: Depository Institutions serviced by the Federal Reserve Bank of San Francisco's Phoenix Processing Center and their armored carriers

The Federal Reserve has recently implemented an upgrade to its cash processing systems, including the internal cash transactional system and the FedCash[®] Services via the FedLine Web[®] access solution.

Phoenix Processing Center is Converting to the New Internal Cash Transactional System

Federal Reserve Bank of San Francisco's Phoenix Processing Center will convert to the new internal cash transactional system beginning close of business on Thursday, November 10, through Sunday, November 13. The conversion will occur over the weekend and should not interfere with normal business operations. Although we expect that the conversion will not impact our ability to provide Cash Services to our customers, it may cause some initial slowdown of service as Federal Reserve Bank staff adapts to the new system.

New Look and Feel of Federal Reserve's Cash Order Paperwork Beginning November 14

As part of this upgrade, the Federal Reserve has refreshed the look and feel of the paying manifest, the packing slip, and the shipping tag. The Phoenix Processing Center will begin using the new documentation on Monday, November 14. A [document](#) highlighting the changes is available and can be printed and posted in your operations area. Please note that armored carrier personnel may require time to become familiar with the new documentation.

We appreciate your patience during this upgrade. Please let us know if you encounter any issues with the FedCash Services via the FedLine Web access solution. If you have questions, please contact the Phoenix Processing Center at (888) 339-3506, option 1.

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