

FEDERAL RESERVE BANK *of* NEW YORK

EAST RUTHERFORD OPERATIONS CENTER

May 15, 2017

Federal Reserve Bank of New York's East Rutherford Operations Center (EROC) is Converting to a New Internal Cash Transactional System

To: Depository Institutions serviced by EROC and their armored carriers

The Federal Reserve has recently implemented an upgrade to its cash processing systems, including the internal cash transactional system and the FedCash[®] Services via the FedLine Web[®] access solution.

EROC is Converting to the New Internal Cash Transactional System

EROC will convert to the new internal cash transactional system beginning close of business on Friday, June 2, through Sunday, June 4. The conversion will occur over the weekend and should not interfere with normal business operations. Although we expect that the conversion will not impact our ability to provide Cash Services to our customers, it may cause some initial slowdown of service as Federal Reserve Bank staff adapts to the new system.

In addition, please note the following adjustments in preparation for the conversion:

- Beginning Monday, May 29, the cutoff time for placing currency and coin orders for next-day payout will be changed to 1:00 p.m. ET. Return to the normal order cutoff time will be announced at a later date.
- Exceptions for emergency same-day orders and late next-day orders will only be made on a case-by-case basis.

New Look and Feel of Federal Reserve's Cash Order Paperwork Beginning June 5

As part of this upgrade, the Federal Reserve has refreshed the look and feel of the paying manifest, the packing slip, and the shipping tag. EROC will begin using the new documentation on June 5. A [document](#) highlighting the changes is available and can be printed and posted in your operations area. Please note that armored carrier personnel may require time to become familiar with the new documentation.

We appreciate your patience during this upgrade. Please let us know if you encounter any issues with the FedCash Services via the FedLine Web access solution. If you have questions, please contact EROC Cash Services at (866) 333-2274.