



FEDERAL RESERVE BANK *of* ST. LOUIS
CENTRAL TO AMERICA'S ECONOMY™

P.O. Box 442
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July 31, 2017

**The St. Louis Office of the Federal Reserve Bank of St. Louis
is Converting to a New Internal Cash Transactional System**

To: Depository Institutions serviced by the St. Louis Office of the Federal Reserve Bank of St. Louis and their armored carriers

The Federal Reserve has recently implemented an upgrade to its cash processing systems, including the internal cash transactional system and the FedCash® Services via the FedLine Web® access solution.

St. Louis Office is Converting to the New Internal Cash Transactional System

The St. Louis Office of the Federal Reserve Bank of St. Louis will convert to the new internal cash transactional system beginning close of business on Friday, August 11, through Sunday, August 13. The conversion will occur over the weekend and should not interfere with normal business operations. Although we expect that the conversion will not impact our ability to provide Cash Services to our customers, it may cause some initial slowdown of service as Federal Reserve Bank staff adapts to the new system.

**New Look and Feel of Federal Reserve's Cash Order Paperwork Beginning
August 14**

As part of this upgrade, the Federal Reserve has refreshed the look and feel of the paying manifest, the packing slip, and the shipping tag. The St. Louis Office will begin using the new documentation on August 14. A [document](#) highlighting the changes is available and can be printed and posted in your operations area. Please note that armored carrier personnel may require time to become familiar with the new documentation.

We appreciate your patience during this upgrade. Please let us know if you encounter any issues with the FedCash Services via the FedLine Web access solution. If you have questions, please contact the St. Louis Cash Services department at (800) 333-0810 ext 4448328.