

Treasury Retail Securities

Federal Reserve Bank of Minneapolis
Fiscal Agent of the United States

P.O. Box 89
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Improving the Paying Agent Experience with Savings Bonds News You Can Use

Please deliver this message to the appropriate staff at your branch offices.

The Department of the Treasury's Bureau of the Fiscal Service and the Federal Reserve's Treasury Retail Securities are continuing to provide savings bond paying agents with access to information on the U.S. Savings Bond Program redemption process through multiple Federal Reserve Bank Services communication channels (FRBservices.org, *FedFlash*[®], *FedFocus*SM, etc.).

We want to remind you that the dedicated [Savings Bonds News You Can Use](#) page, which launched in May 2017, has been updated to include the following information:

- New: A 90-Day Hold Before Processing Lost, Destroyed or Stolen Paid Bonds,
- Eligible Bond Types for Redemption,
- Better Redemption Practices: Special Payment Cases, and
- Contacts who can help answer your questions.

We encourage you to bookmark the page and check back often for updated content. We also encourage you to submit any comments or suggestions regarding the U.S. Savings Bond Program redemption process via the [online form](#) or by phone at 1.844.284.2676.

Thank you,



David T. Copenhaver
Assistant Commissioner
Office of Retail Securities Services
Bureau of the Fiscal Service
U.S. Department of the Treasury



Debra L. Knilans
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Federal Reserve Bank of Minneapolis

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