



Federal Reserve Bank FedLine Command® File Connectivity Test Request

Internal FR
(Upon receipt by the Federal Reserve Banks)

FRBservices.org

The FedLine Command® Connectivity Test is the validation of connectivity through an exchange of a non-value “hello world file” between the customer’s Axway Secure Client server and the Federal Reserve Banks’ server.

Request lead time requirements:

- A Depository Institution Testing (DIT) test request must be submitted to the Customer Contact Center at least 10 business days prior to the requested test date.
- A production test request must be submitted at least 15 business days prior to a requested Saturday test date.

Section 1 – Contact Information

***Required Fields**

9-Digit Depository or Authorized Institution Routing Number *			
Financial Institution Name *			
EUAC Name *	<i>First</i>	<i>Middle Initial</i>	<i>Last</i>
Telephone *	<i>Phone</i>		<i>Extension</i>
Email Address *			
Street Address *			
City *			
State *			
Zip Code *			

Requested By (if different than EUAC above)	<i>First</i>	<i>Middle Initial</i>	<i>Last</i>
Telephone	<i>Phone</i>		<i>Extension</i>
Email Address			
Street Address			
City			
State			
Zip Code			

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Section 2 – Test or Production File

Please indicate which type of file you will test. * <i>Check one only</i>	<input type="checkbox"/> Test (DIT) <input type="checkbox"/> Production
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Section 3 – Services

Please indicate which services will be tested.	
Services * <i>Check all that apply</i>	<input type="checkbox"/> FedACH® <input type="checkbox"/> Accounting <input type="checkbox"/> Billing <input type="checkbox"/> DORPS <input type="checkbox"/> Fedwire® Statements <input type="checkbox"/> Other
Provide service name if Other is checked	

Section 4 – Primary Site Information

For test (DIT) requests, indicate the date and time you would like to perform connectivity testing at your primary site. Please note that the date selected must accommodate the lead time requirement on page 1. FedACH test (DIT) files may be tested Tuesday through Friday during normal business hours (9 am - 5 pm ET). Test files for other services may be tested Monday through Friday during normal business hours.	
Date <i>Monday - Friday only</i>	
Time <i>9 am - 5 pm ET</i>	
Production file testing can only be performed on Saturdays. If you indicated above that you are requesting a production file test, a FedLine® Project Manager will contact you to discuss available Saturday test dates and times upon receipt of this request.	

Provide information about the primary site.	
WAN Router or VPN Device Name *	
City *	
State *	

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Section 5 – Alternate Site Information

For test (DIT) file requests, indicate the date and time you would like to perform connectivity testing at your **alternate** site. Please note that the date selected must accommodate the lead time requirement on page 1. FedACH test files may be tested Tuesday through Friday during normal business hours (9 am - 5 pm ET). Test files for other services may be tested Monday through Friday during normal business hours.

Date <i>Monday - Friday only</i>	
Time <i>9 am - 5 pm ET</i>	
Production file testing can only be performed on Saturdays. If you indicated above that you are requesting a production file test, a FedLine Project Manager will contact you to discuss available Saturday test dates and times upon receipt of this request.	

Provide information about the alternate site.

WAN Router or VPN Device Name*	
City*	
State*	

Please email this completed form to the Customer Contact Center's FedLine Project Management Team.

Email to ccc.ci.support@kc.frb.org.

If you have questions when completing this form, please call (888) 881-6700, option 2.