

## Three Step Program for Help with Health Care

### Step 1: Be Prepared

Does your institution want to know when any of its health care providers start to receive electronic ACH payments and therefore might request the related remittance information that your institution must be prepared to provide?

Or, does your institution want to identify providers receiving electronic health care payments so it can proactively offer information services to them?

#### Resources:

[FedACH Risk® RDFI Alert Service](#): This service lets your institution set up and receive automated email notifications whenever a transaction with a Company Entry Description field containing “HCCLAIMPMT” comes through to one of its health care providers.

Simply set batch criteria for the Company Entry Description field of “HCCLAIMPMT” for your institution’s RT, give the criteria set a meaningful name, and assign email addresses of those at your institution who should receive the notifications about these transactions.

[FedACH® FedPayments® Reporter Service](#): Establish this service’s Receiver Set Up report for automatic generation and manually review the listing of receivers to determine the following:

- which have health care provider names
- which are receiving transactions from health care-related originators
- which are receiving CCD+ SEC code transactions

Now your institution can take steps to ensure it is prepared to supply health care payment-related remittance information, including the reassociation trace number, in a prompt and secure manner to receivers requesting the information.

Your institution might instead want to reach out to these receivers and demonstrate how it can provide the information they need to readily apply their electronic health care payments to the correct accounts. The Remittance Advice Detail Report, discussed below, lets your institution automatically deliver this information.

## Step 2: Deliver the Payment Information

If asked, your institution must provide its health care providers with the remittance detail, including the reassociation trace number, accompanying health care payments.

Does your institution know how it will accomplish this?

### Resources:

The ability to provide this information on an automated basis via an encrypted email portal is already available to your institution.

The Federal Reserve Banks' FedACH [FedPayments Reporter](#) Service lets your institution set up automatically-generated, human-readable Remittance Advice Detail Reports for customers. These reports can be automatically delivered to your customers via an encrypted email portal or by enabling population of the reports into your institution's online banking application.

The Remittance Advice Detail Report carries payment detail including the originator name, SEC code, amount, national provider identifier (NPI) if populated, transaction description and the remittance transaction reassociation trace number. This same report can be generated in a machine-readable file format to facilitate straight through processing for those customers with EDI-compatible accounts receivable systems.

## Step 3: Learn More

We make a host of resources available to our customers so they can easily find out more about services that can be of benefit to them.

### Resources:

- Visit the [FedPayments Reporter](#) Service page of FRBservices.org to view sample reports and to read report descriptions.
- Visit the FedACH Risk [RDFI Alert](#) Service page to explore the variety of uses for the service and to see what criteria you can use to create custom alerts.
- Visit Events and Education, Federal Reserve Events to [register](#) for on-demand webinars presenting service benefits and functionality.
- Visit the [My FedDirectory](#)<sup>®</sup> Service to find contact information for your institution's account executive.

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